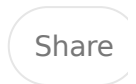
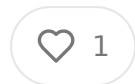


The Hidden Balance Sheet: What Medicare Beneficiary Financial Data Reveals About Healthcare's Most Undervalued Asset Class

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Abstract

The Medicare Current Beneficiary Survey income and asset data represents one of the most comprehensive financial profiles of American seniors ever assembled, yet it remains dramatically underutilized by health technology entrepreneurs and investors. This analysis examines the 2023 MCBS dataset to reveal:

- Stark wealth disparities across racial and ethnic groups, with White non-Hispanic beneficiaries holding median retirement account values of 298,150 dollars compared to 89,528 dollars for Black non-Hispanic beneficiaries
- A dramatic bifurcation between dually eligible and non-dually eligible populations, with median combined incomes of 14,585 dollars versus 64,995 dollars respectively
- Geographic concentration of wealth, with Northeast beneficiaries holding median home equity of 349,540 dollars compared to 222,192 dollars in the Midwest
- Education-driven wealth accumulation, with graduate degree holders reporting median combined incomes of 114,874 dollars versus 17,925 dollars for those without high school diplomas
- Significant implications for market segmentation, product pricing, customer acquisition costs, and business model viability in senior-focused health technology

These patterns suggest that current health tech market strategies systematically misunderstand their addressable markets and often target products at populations with fundamentally incompatible financial profiles.

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Introduction: The Financial Archaeology of American Healthcare

There exists a peculiar blindness in healthcare technology entrepreneurship, one that becomes immediately apparent when examining the financial realities of the Medicare population. Pitch decks routinely cite the sixty-five million Medicare beneficiaries as an enormous addressable market, yet these presentations almost universally fail to acknowledge that this population contains more internal heterogeneity than exists between many distinct national economies. The Medicare Current Beneficiary Survey (MCBS) income and asset data, published annually by the Centers for Medicare and Medicaid Services, provides an unusually granular view into this heterogeneity, and what it reveals should fundamentally reshape how entrepreneurs approach senior health markets.

The 2023 MCBS dataset captures self-reported financial information from a nationally representative sample of Medicare beneficiaries, including income from all sources, asset ownership across multiple categories, and critically, the actual values of these holdings. This is not merely demographic data with rough income brackets. We are looking at median home equity values, median retirement account balances, median stock and mutual fund holdings, and monthly income streams from Social Security pensions, and employment. The level of financial detail rivals what a wealth management firm might gather during client onboarding, and it is being collected at a population scale with careful attention to sampling methodology and statistical reliability.

What immediately strikes any careful reader of this data is the magnitude of dispersion. The median combined income across all Medicare beneficiaries sits at \$49,910 annually, but this central tendency obscures almost everything interesting about the distribution. Beneficiaries in the highest income quartile report median incomes of \$139,958, while those in the lowest income bracket show medians of just \$15,288. This is not a bell curve with modest variance around a mean. This is a profoundly stratified population with subgroups that inhabit entirely different economic realities.

The stratification becomes even more pronounced when examining asset ownership rather than income flows. While seventy-three point seven percent of Medicare beneficiaries own their homes, home equity values range from a median of \$110,400

dollars among those with less than high school education to 446,764 dollars among those with graduate or professional degrees. Retirement account ownership tells an even starker story. Overall, forty-nine point four percent of Medicare beneficiaries own retirement accounts, but this masks the reality that fifty-seven point six percent of White non-Hispanic beneficiaries own such accounts compared to just twenty-one percent of Black non-Hispanic beneficiaries and twenty-one point eight percent of Hispanic beneficiaries. Among those who do own retirement accounts, the median values diverge just as dramatically, with White non-Hispanic beneficiaries holding accounts worth a median of 298,150 dollars compared to 89,528 dollars for Black and Hispanic beneficiaries.

These are not small differences that might be smoothed over with broad market positioning. These are fundamental differences in financial capacity that should require entirely different product strategies, pricing models, and distribution approaches. As the healthcare technology industry continues to build products for "seniors" or "Medicare beneficiaries" as if these were coherent market segments rather than that aggregate wildly disparate populations.

The Wealth Gradient: Understanding Asset Distribution Across Medicare Populations

The wealth gradient across racial and ethnic lines represents perhaps the most significant and most consistently overlooked dimension of Medicare beneficiary financial status. White non-Hispanic beneficiaries dominate virtually every measure of asset ownership and value. Their median combined income of 59,995 dollars exceeds that of Black non-Hispanic beneficiaries by more than one hundred and fifty percent and their homeownership rate of eighty point five percent dwarfs the fifty-four point seven percent rate among Black non-Hispanic beneficiaries and forty-six point three percent among Hispanic beneficiaries.

These disparities compound across asset classes. White non-Hispanic beneficiaries show a thirty-eight point six percent ownership rate for stocks and mutual funds,

median holdings valued at 121,284 dollars. Black non-Hispanic beneficiaries own stocks or mutual funds at just six point five percent, and where such holdings exist median values could not be reliably estimated in many cases due to small sample sizes. Hispanic beneficiaries show similarly low ownership rates at nine point four percent. The retirement account story follows an identical pattern, with fifty-seven point percent of White non-Hispanic beneficiaries owning such accounts compared to roughly twenty percent for Black and Hispanic beneficiaries.

What makes these patterns particularly relevant for health technology entrepreneurs is not simply that they document inequality, which they certainly do, but that they reveal fundamentally different relationships to discretionary spending and financial risk tolerance. A White non-Hispanic beneficiary household with 298,150 dollars in retirement accounts, 121,284 dollars in stocks and mutual funds, 14,996 dollars in bank deposit accounts, and 299,999 dollars in home equity has substantial capacity to absorb unexpected healthcare costs and to invest in preventive or enhancement technologies that promise long-term health benefits. This household can afford to purchase five-thousand-dollar hearing aids, the two-hundred-dollar-per-month continuous glucose monitoring system, or the annual concierge medicine membership.

Contrast this with a Hispanic beneficiary household where less than fifty percent own their homes, fewer than ten percent own stocks or mutual funds, fewer than twenty-five percent own retirement accounts, and median combined income sits at 22,999 dollars. This household is operating under entirely different constraints. The pitch about long-term health optimization through upfront investment makes no sense when current income barely covers basic expenses. The subscription model that is so attractive to venture capitalists becomes a monthly decision about whether to continue service or redirect those funds to immediate needs. The assumption that Medicare beneficiaries have roughly comparable ability to pay out-of-pocket costs for supplementary health services is simply false.

The education gradient intersects with and amplifies these racial and ethnic wealth disparities. Medicare beneficiaries with graduate or professional degrees report median combined incomes of 114,874 dollars, own homes at an eighty-seven point percent rate with median equity of 446,764 dollars, own retirement accounts at a

seventy-seven point seven percent rate with median balances of 466,407 dollars, own stocks or mutual funds at a fifty-nine point two percent rate with median holdings of 199,209 dollars. These are not merely comfortable retirees. These are genuinely affluent households with substantial liquid wealth and ongoing income streams that place them in the top income quintile even compared to working-age populations.

At the opposite end of the educational spectrum, beneficiaries with less than high school education show median combined incomes of just 17,925 dollars, homeownership rates of forty-six point five percent with median equity of only 110,451 dollars where homes are owned, retirement account ownership of twelve percent, and stock or mutual fund ownership of four percent. The wealth gap between the most and least educated Medicare beneficiaries spans a factor of six in income, more than a factor of four in home equity. These populations do not belong in the same market segmentation analysis.

For entrepreneurs building in the senior health space, these gradients create a strategic choice that is often left implicit but should be made explicit from day one. Are you building for the affluent Medicare beneficiary with graduate education, substantial assets, and high health literacy? Or are you building for the median Medicare beneficiary with modest assets, limited discretionary income, and perhaps a limited educational background? These require completely different products, product structures, distribution channels, and customer acquisition approaches. The mistake is building for the former while sizing your market based on the latter.

The Education Premium and Its Compounding Effects

The returns to education in the Medicare population deserve special attention because they reveal how decades of labor market advantages compound into vast differences in retirement security. Graduate degree holders in the Medicare population are not simply earning more in retirement. They have systematically different asset portfolios, income structures, and presumably health outcomes as

health behaviors that make them fundamentally different customers for health technology products.

The income differential is the most obvious starting point. Graduate degree holders report median combined incomes of 114,874 dollars compared to 79,601 dollars for bachelor's degree holders, 48,612 dollars for those with some college, 31,874 dollars for high school graduates, and just 17,925 dollars for those without high school diplomas. This represents a more than six-fold spread between the top and bottom education categories. But income is only one dimension of the difference.

Asset ownership rates climb steeply with education. Ninety-nine point six percent of graduate degree holders own bank deposit accounts compared to eighty-seven point five percent of those without high school diplomas. Seventy-seven point seven percent of graduate degree holders own retirement accounts compared to twelve percent of those without high school diplomas. Fifty-nine point two percent of graduate degree holders own stocks or mutual funds compared to four percent of those without high school diplomas. These are not marginal differences in uptake of financial products. These are wholly different relationships to the financial system.

Among those who do own these assets, the values diverge just as dramatically. Graduate degree holders with retirement accounts hold median balances of 466,000 dollars. High school graduates with retirement accounts hold median balances of 119,226 dollars. Those without high school diplomas who nonetheless managed to accumulate retirement accounts hold median balances of 92,655 dollars. The within-owner dispersion is nearly as large as the ownership rate dispersion itself.

What drives these education-related wealth differences? The mechanisms are well understood from labor economics. Higher education provides access to careers with higher wages, employer-sponsored retirement plans, stock option grants, and professional networks that create entrepreneurial opportunities. These advantages compound over thirty to forty years of working life. A graduate degree holder who starts their career at age twenty-five with a sixty-thousand-dollar salary and receives employer 401k matching will accumulate vastly more retirement wealth than a high school graduate who starts at age eighteen with a twenty-five-thousand-dollar salary.

and no employer retirement plan, even if the latter shows admirable savings discipline with what income they do earn.

For health technology entrepreneurs, the education gradient suggests that health literacy, technology adoption, and willingness to pay for preventive or optimization-focused services will cluster heavily in the higher education segments. This is not merely a correlation but a causal relationship running through multiple mechanisms. Higher education is associated with better health literacy and more proactive health management behaviors. It is associated with greater comfort using technology and higher baseline rates of smartphone and computer ownership. It is associated with social networks where health optimization behaviors are normalized rather than stigmatized. And critically, it is associated with the financial resources to actually pay for health-enhancing products and services that are not covered by Medicare.

The implication is that a health technology company targeting Medicare beneficiaries with a consumer-pay digital health product is really targeting a subset of Medicare beneficiaries defined by education, income, and asset levels. The sixty-five million Medicare beneficiary market is actually a market of perhaps fifteen to twenty million beneficiaries with the financial capacity and predisposition to adopt such products. This is still a large market, but it is a different market than the one being described in most pitch decks. It requires different marketing channels, different pricing strategies, and different assumptions about customer lifetime value and churn.

Geographic Disparities and the Real Estate Component

Geography introduces another layer of financial heterogeneity in the Medicare population that is particularly relevant for health technology companies considering expansion strategies or regional market entry. The MCBS data breaks out income and asset measures across four census regions, and the differences are substantial enough to materially affect market dynamics.

Northeast Medicare beneficiaries report median combined incomes of \$59,071, only modestly above the national median, but their median home equity of \$349,500

dollars significantly exceeds other regions. Midwest beneficiaries show median incomes of 49,969 dollars with home equity of 222,192 dollars. South beneficiaries show median incomes of 39,980 dollars with home equity of 224,413 dollars. West beneficiaries show the highest median incomes at 61,586 dollars and by far the highest home equity at 449,878 dollars.

These regional patterns reflect the underlying geography of housing costs and home price appreciation over the past several decades. Medicare beneficiaries who bought homes in coastal markets in the nineteen-seventies and eighties and remained in those homes have experienced extraordinary wealth accumulation through home equity gains, even if their incomes were not exceptional during their working years. This creates a particular type of household that is asset-rich but potentially income-constrained, especially if they have not extracted equity through refinancing or reverse mortgage.

The West region pattern is especially pronounced. Median home equity of 449,878 dollars combined with median combined income of 61,586 dollars suggests a population of long-term homeowners in high-cost markets like California, Washington, and Oregon who have substantial paper wealth but who may face high ongoing costs for property taxes, insurance, and maintenance that consume a large portion of current income. For these households, products that require meaningful out-of-pocket spending may face resistance despite the apparent wealth on the balance sheet, because liquid resources are limited even as total net worth is high.

The South presents a different challenge. With the lowest median income at 39,980 dollars but homeownership rates of seventy-three point five percent, the South has a large population of homeowners with modest incomes and modest home equity. These are not distressed households in most cases, but they are households where discretionary spending on health technology will compete directly with other priorities. The calculation about whether to spend two hundred dollars per month on a remote patient monitoring service or a digital therapeutics platform will be made much more carefully than it would be in a higher income household.

Metropolitan versus non-metropolitan residence introduces yet another geographic dimension. Metro Medicare beneficiaries show median combined incomes of 53,

dollars compared to 36,688 dollars for non-metro beneficiaries. Metro beneficiaries own retirement accounts at a fifty-one point six percent rate compared to thirty-point nine percent for non-metro beneficiaries. Metro beneficiaries own stocks & mutual funds at a thirty-three point five percent rate compared to twenty-four percent for non-metro beneficiaries. The metro advantage appears across essentially every financial measure.

For health technology entrepreneurs, the geographic patterns suggest that early market focus on high-income, high-asset metropolitan areas in the Northeast and West makes strategic sense, but that these markets also come with higher customer acquisition costs and more competition. The Southeast and non-metropolitan markets offer lower competition but also lower ability to pay, requiring different pricing and business models. A company that achieves product-market fit in San Francisco or Boston should not assume that the same product and pricing will work in rural Alabama or South Dakota. The financial constraints are simply too different.

The Dual Eligibility Divide: Two Americas in One Program

If there is a single fault line in the Medicare population that matters most for health technology strategy, it is the division between dually eligible and non-dually eligible beneficiaries. Dual eligibility status indicates that a Medicare beneficiary also qualifies for Medicaid based on low income and limited resources. The MCBS data reveals that dually eligible and non-dually eligible populations inhabit almost entirely separate economic worlds.

Non-dually eligible Medicare beneficiaries report median combined incomes of 49,000 dollars. Dually eligible beneficiaries report median combined incomes of 14,585 dollars. That is a four point five to one ratio. Non-dually eligible beneficiaries own homes at an eighty-three point three percent rate with median equity of 300,000 dollars. Dually eligible beneficiaries own homes at a thirty point two percent rate with median equity of just 85,455 dollars where homes are owned. Non-dually eligible beneficiaries own retirement accounts at a fifty-nine point two percent rate with

median balances of 297,082 dollars. Dually eligible beneficiaries own retirement accounts at a five point one percent rate, with values so low they are suppressed in many subcategories due to reliability concerns.

The dual eligibility divide is not merely about income differences. It represents fundamentally different life trajectories and relationships to the healthcare system. Dually eligible beneficiaries are much more likely to have been low-income throughout their working lives, to have had intermittent employment, to lack employer-sponsored retirement benefits, and to have experienced health shocks or disabilities that both reduced earning capacity and increased healthcare needs. Many dually eligible beneficiaries under age sixty-five qualified for Medicare through disability rather than age, creating a pathway into Medicare that is fundamentally different from the traditional retirement pathway.

The implications for health technology business models are stark. Any product that requires meaningful out-of-pocket spending by beneficiaries is essentially inaccessible to the dually eligible population. Median combined income of 14,580 dollars means roughly twelve hundred dollars per month, which must cover housing, food, transportation, and all other expenses. There is no room in that budget for a fifty-dollar-per-month digital health subscription or a five-hundred-dollar wearable device. Products targeting dually eligible beneficiaries must be paid for by Medicare, Medicaid, or both, which means navigating reimbursement pathways, demonstrating cost savings or quality improvements, and dealing with state Medicaid program heterogeneity.

Conversely, products targeting non-dually eligible beneficiaries have much more flexibility around pricing and business models. With median incomes approaching sixty-five thousand dollars and substantial asset bases, non-dually eligible beneficiaries can afford to pay out-of-pocket for products they value, especially if those products address important health concerns or quality of life issues. This is a population that will pay for premium hearing aids, advanced continuous glucose monitors, concierge telemedicine, personal emergency response systems, and other health technology products that Medicare does not fully cover.

The dual eligibility divide also correlates strongly with other demographic characteristics. Dually eligible beneficiaries are disproportionately non-White, less educated, more likely to have chronic conditions and disabilities, and more likely to live in disadvantaged areas as measured by the Area Deprivation Index. These intersecting disadvantages create a population that desperately needs effective healthcare interventions but has the least capacity to pay for them directly and therefore faces the highest barriers to accessing and effectively using technology-enabled solutions.

Breaking down dual eligibility by age reveals additional complexity. Non-dually eligible beneficiaries under sixty-five, who typically qualified for Medicare through disability, show median incomes of 39,305 dollars, considerably below the sixty-five-plus non-dually eligible population but far above dually eligible levels. Dually eligible beneficiaries under sixty-five show median incomes of just 14,408 dollars. Among those aged sixty-five to seventy-four, non-dually eligible beneficiaries show median incomes of 74,815 dollars while dually eligible show 14,977 dollars. The gap persists across all age categories, suggesting that dual eligibility captures a persistent low income status rather than a temporary condition.

For entrepreneurs, the strategic question becomes whether to build for the dual eligible or non-dually eligible population. Building for dually eligible beneficiaries means pursuing government reimbursement, which offers large addressable markets and mission-driven impact but comes with long sales cycles, complex regulatory requirements, and pricing pressure. Building for non-dually eligible beneficiaries means pursuing consumer-pay or supplemental insurance models, which offer faster go-to-market and higher unit economics but smaller addressable markets and the challenge of direct-to-consumer marketing to seniors. Very few companies can successfully serve both populations with the same product, because the economic constraints and care delivery contexts are too different.

Chronic Conditions and the Wealth Depletion Hypothesis

The relationship between chronic conditions and financial status in the Medicare population raises interesting questions about causality and about the financial sustainability of aging with complex health needs. The MCBS data categorizes beneficiaries by number of chronic conditions, using a standardized set of four conditions including heart disease, cancer, diabetes, hypertension, arthritis, stroke and others. The financial patterns across these categories are revealing.

Medicare beneficiaries with zero to one chronic conditions report median combined incomes of 59,482 dollars, own homes at a seventy-four point three percent rate, median equity of 328,435 dollars, own retirement accounts at a fifty-three point percent rate with median balances of 298,099 dollars, and own stocks or mutual at a thirty-five point three percent rate with median holdings of 137,148 dollars. These are relatively healthy seniors with solid financial positions.

Beneficiaries with two to three chronic conditions show similar financial profile with median combined incomes of 59,863 dollars and comparable asset ownership rates and values. The zero-to-three chronic condition range appears to represent fairly typical aging process without major health shocks that would disrupt financial stability.

Beneficiaries with four or more chronic conditions, however, show notably different finances. Median combined income drops to 42,898 dollars. Homeownership falls to seventy point three percent with median equity of 244,859 dollars. Retirement account ownership drops to forty-three point eight percent with median balance 222,872 dollars. Stock and mutual fund ownership falls to twenty-eight percent. While these are not catastrophic differences, they suggest that accumulation of multiple chronic conditions correlates with meaningfully lower financial resources.

The causal mechanisms could run in either direction or both. Higher chronic disease burden may lead to earlier retirement, higher out-of-pocket medical spending, reduced ability to work and earn income, and ultimately wealth depletion.

Alternatively, lower socioeconomic status throughout life may lead to higher chronic disease risk through mechanisms like limited access to preventive care, higher stress, worse nutrition, and greater exposure to environmental health hazards. The truth

likely a bidirectional relationship where poverty increases disease risk and disease increases poverty risk, creating vicious cycles that are difficult to break.

Self-reported health status shows even clearer financial gradients. Beneficiaries who rate their health as good to excellent report median combined incomes of 59,975 dollars, homeownership rates of seventy-seven point seven percent, retirement account ownership of fifty-four point six percent, and stock or mutual fund ownership of thirty-five point seven percent. Beneficiaries who rate their health as fair to poor show median combined incomes of just 24,954 dollars, homeownership rates of sixty-six point nine percent, retirement account ownership of twenty-six point nine percent, and stock or mutual fund ownership of fifteen point four percent. The health status gradient is larger than the chronic condition count gradient, perhaps because self-reported health captures functional limitations and quality of life dimensions beyond disease diagnosis counts.

Disability status follows similar patterns. Beneficiaries with no disabilities report median combined incomes of 67,227 dollars, homeownership rates of eighty-one percent, and retirement account ownership of fifty-nine point four percent. Beneficiaries with two or more disabilities show median combined incomes of 21,000 dollars, homeownership rates of fifty-five point three percent, and retirement account ownership of twenty-eight percent. Disability dramatically affects financial status whether through direct work limitations or through the social and economic disadvantages that led to disability in the first place.

For health technology entrepreneurs, these patterns suggest that products addressing chronic disease management or disability support need to be carefully designed around the financial constraints of their target users. A remote patient monitoring platform for complex chronic disease patients is serving a population with below average income and assets. Pricing must reflect this reality. User experience must accommodate potential cognitive limitations, lower health literacy, and less familiarity with technology. Distribution channels need to reach populations that may have limited internet access or smartphone ownership. The sickest and most disabled Medicare beneficiaries are not the most financially attractive customers for consumer pay products, yet they are precisely the population that could benefit most from

effective health technology interventions. This creates a classic market failure that may require alternative business models like risk-based contracts with providers and Medicare Advantage plans.

Market Implications for Health Tech Entrepreneurs

The MCBS income and asset data should fundamentally reshape how health technology entrepreneurs think about the Medicare market. The standard approach treats Medicare beneficiaries as a relatively homogeneous sixty-five-million-person market with some demographic variation but broadly similar needs and ability to pay. The data reveals this to be a profound misunderstanding. Medicare beneficiaries have a wealth distribution that is as wide as the US population as a whole, with racial, ethnic, educational, and geographic stratification that creates essentially non-overlapping market segments.

The first implication is market sizing discipline. When building a consumer-pay health technology product for Medicare beneficiaries, the addressable market is not sixty-five million people. It is more like the fifteen to twenty million non-dually eligible beneficiaries with above-median incomes and education levels who have the financial capacity and technological sophistication to adopt digital health products. This is still a large market, but it requires a much higher customer lifetime value to support venture-scale returns, because the total number of potential customers is much smaller than the headline Medicare enrollment numbers suggest.

The second implication is segmentation strategy. Companies should explicitly choose which segment of the Medicare population they are serving and design everything around that choice. Serving affluent, educated, non-dually eligible beneficiaries in high-cost metropolitan areas suggests premium pricing, sophisticated product features, digital-first distribution, and marketing through channels that reach health-conscious seniors like wellness publications and senior lifestyle websites. Serving lower-income beneficiaries, including dually eligible populations, suggests pursuing Medicaid or Medicare Advantage reimbursement, designing for accessibility and

simplicity over feature richness, and distributing through community health centers, Federally Qualified Health Centers, and social service organizations. These are different products, different business models, and different companies. Trying to serve both segments with one product typically means serving neither well.

The third implication is pricing sensitivity. Out-of-pocket healthcare spending already represents a substantial burden for many Medicare beneficiaries, even with Medicare coverage. The MCBS data includes questions about delaying care due to cost and having trouble paying medical bills. Fourteen point three percent of beneficiaries delayed care due to cost, and this group shows median combined incomes of just 27,782 dollars. Twelve point five percent reported problems paying medical bills, with median incomes of 24,916 dollars. These populations are already financially stressed by existing healthcare costs. Introducing a new out-of-pocket cost for a health technology product or service means competing with essential spending on prescription drugs, dental care, vision care, and other needs that Medicare does not fully cover. Price elasticity of demand is likely to be high, especially for products that address conditions perceived as less urgent or life-threatening.

The fourth implication is the growing importance of Medicare Advantage and supplemental coverage. While the MCBS data does not break out spending authority by supplemental insurance type, the underlying logic is clear. Non-dually eligible beneficiaries with meaningful financial resources are likely to purchase Medicare Supplement Insurance or enroll in Medicare Advantage plans precisely because they can afford the premiums and want protection against high out-of-pocket costs. These beneficiaries are already signaling their willingness to pay for enhanced coverage. Health technology companies should view Medicare Advantage plans and insurers offering Medicare Supplement policies as potential distribution partners or payers rather than viewing every beneficiary as a direct consumer pay opportunity. The insurers already have the financial relationship and the risk exposure. Aligning incentives with these payers may be more efficient than direct-to-consumer models for many product categories.

The fifth implication is lifetime value modeling. Customer acquisition costs in the Medicare population tend to be high due to the need for education, the reluctance

adopt new technology among some segments, and the competitive market for senior-focused health technology needs attention. High CAC can be justified by high lifetime value, but LTV modeling for Medicare beneficiaries must account for realistic retention curves and realistic revenue per user given financial constraints. A beneficiary with median income of less than ten thousand dollars and meaningful out-of-pocket healthcare spending is not going to sustain six different fifty-dollar-per-month digital health subscriptions. There is a natural limit to wallet share that companies must respect. Overly aggressive LTV assumptions that project five or ten years of retention at current price points are likely unrealistic for consumer-pay models serving the Medicare population, especially in the face of increasing competition and beneficiary budget constraints.

The sixth implication is outcomes orientation. Given the financial constraints facing many Medicare beneficiaries, products that can demonstrate clear, measurable improvements in health outcomes or reductions in total cost of care have a much better chance of finding sustainable business models through value-based contracts than products that rely purely on consumer willingness to pay for convenience or marginal improvements in experience. The bar for proving value is high, but the reward for clearing that bar is access to much larger markets and more sustainable revenue streams. Companies should be investing in rigorous outcomes research and health economics studies from early stages, not as an afterthought once the consumer product struggles to scale.

Conclusion: Building for the Balance Sheet

The Medicare Current Beneficiary Survey income and asset data tells a story that contradicts many of the prevailing assumptions in senior-focused health technology. The Medicare population is not a monolithic sixty-five-million-person market. It is a collection of highly distinct populations with vastly different financial resources, health needs, technology sophistication, and willingness or ability to pay for healthcare services outside of traditional Medicare coverage. White non-Hispanic beneficiaries with graduate degrees living in high-cost metropolitan areas are living in a fundamentally different economic reality than Hispanic beneficiaries without hi

school diplomas in rural areas, or dually eligible beneficiaries in high-deprivation neighborhoods. These populations have different healthcare priorities, different relationships to the healthcare system, and different financial constraints that drive entirely different product strategies.

The strategic imperative for health technology entrepreneurs is to make explicit choices about which segment of the Medicare population they are serving and to design products, pricing, distribution, and business models around those choices. Building for the affluent, educated, asset-rich segment means embracing consumer pay or premium insurance models, accepting a smaller addressable market, and competing on product sophistication and brand. Building for lower-income segments means pursuing government or institutional payers, designing for accessibility and simplicity, and competing on outcomes and cost-effectiveness. Trying to serve everyone typically means serving no one particularly well.

The financial data also reveals the limitations of purely consumer-pay business models in senior healthcare. While there is absolutely a market of affluent Medicare beneficiaries who will pay out-of-pocket for health technology products they value, this market is smaller than headline Medicare enrollment figures suggest, and it is increasingly crowded with competitors. The beneficiaries with the greatest healthcare needs often have the least ability to pay directly, creating a classic market failure that technology alone cannot solve. Sustainable health technology businesses in the Medicare market increasingly need to engage with payment reform, value-based contracts, and risk-bearing entities that have aligned financial incentives to invest in interventions that improve health and reduce total cost of care.

The MCBS data should also inform conversations with investors about market size, unit economics, and path to profitability. Too many healthcare technology pitches present addressable market calculations that multiply total Medicare enrollment by an assumed price point without any serious analysis of how many beneficiaries actually have the financial capacity and willingness to pay that price. Investors should push entrepreneurs to segment the Medicare market based on income, assets, dually eligible status, education, and geography, and to build financial models around realistic penetration rates in the specific segments being targeted. The companies

succeed in senior healthcare technology will be those that understand the balance sheet behind the beneficiary ID card.

Perhaps most importantly, the MCBS data reminds us that healthcare exists with a broader context of economic security and social determinants of health. The racial wealth gap, the returns to education, the geographic concentration of opportunity, and the relationship between chronic disease and financial stability are not peripheral issues for healthcare technology companies. They are core market dynamics that determine who can access and benefit from innovation. Companies that ignore these dynamics or treat them as someone else's problem will struggle to achieve sustainable growth. Companies that design with these realities in mind, that build products accessible to diverse populations across the financial spectrum, and that align their business models with the actual distribution of financial resources in the Medicare population will be better positioned to scale and to generate the health impact that makes healthcare technology worth building in the first place.

The Medicare population is getting larger and more diverse as the baby boom generation fully ages into the program. The financial heterogeneity documented in the MCBS will likely increase rather than decrease as cohorts with more unequal life expectancy, earnings and wealth accumulation enter Medicare. Health technology entrepreneurs who develop deep understanding of beneficiary financial status, who segment markets rigorously based on ability to pay and propensity to adopt, and who design business models that work within rather than against the economic realities of their target populations will be the ones who build enduring companies in this space. The balance sheet is not a distraction from healthcare. It is the foundation on which all healthcare decisions are made. Understanding it is not optional for serious entrepreneurs in the senior healthcare market.



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