

# The Greatest Regulatory Arbitrage Plays in Healthcare History

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## Abstract

Healthcare investing has never been about purely free market competition. The industry operates as a heavily regulated quasi-administrative economy where the most significant returns have historically come from identifying and exploiting structural mismatches between regulatory frameworks and operational reality. This essay examines the most consequential regulatory arbitrage investments in healthcare history, analyzing cases where founders and early investors built enduring value by capitalizing on asymmetries in reimbursement policy, approval pathways, licensure boundaries, and enforcement gaps. These were not loopholes in the pejorative sense but rather strategic capital deployments around genuine disconnects between how regulation was written and how healthcare markets actually functioned. Through a detailed examination of dialysis, telemedicine, recombinant therapeutics, consumer genomics, electronic health records, real-world evidence platforms, robotic surgery, and mRNA technology, this analysis identifies five recurring characteristics of effective regulatory arbitrage: scaling before regulatory certainty, treating compliance as part of product architecture, exploiting political irreversibility, compounding advantages during regulatory deliberation, and embedding operations directly into reimbursement infrastructure.

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## **Introduction: Why Regulatory Arbitrage Drives Healthcare Returns**

Healthcare is fundamentally different from other sectors where venture capital deploys. It's not a free market and never has been. Instead, it operates as a quasi-administrative economy governed by reimbursement schedules, licensure regimes, safety statutes, and political compromises accumulated over decades. In this environment, pure technological innovation without regulatory strategy has historically generated mediocre returns. The companies that created generational wealth understood something more fundamental: the dominant source of alpha in healthcare comes from identifying places where rules lag reality and building durable infrastructure before those rules catch up.

Every transformative healthcare company across biotech, services, devices, data, software has exploited at least one of several recurring mismatches. There's reimbursement certainty versus cost uncertainty, where payment is guaranteed but operational efficiency remains variable. There's licensure boundaries versus delivery reality, where state-based professional regulations collide with national or digital service models. There's approval pathways versus enforcement reality, where state requirements exist but practical oversight remains inconsistent. There's statutory intent versus operational interpretation, where the written law says one thing but implementation allows another. And there's federal authority versus state fragmentation, where jurisdictional complexity creates exploitable gaps.

This isn't about companies that broke rules or operated in gray areas they knew were temporary. The best regulatory arbitrage investments were made by founders and early backers who genuinely understood that specific regulatory structures would persist longer than most people expected, that enforcement would remain uneven and that political economy made certain policies effectively irreversible once implemented. They built real businesses solving real problems, but they did so with an acute awareness of how regulatory architecture would shape competitive dynamics.

What follows is an examination of the most consequential regulatory arbitrage investments in healthcare history. These are cases where seed or Series A capital deployed against regulatory asymmetry generated returns that pure clinical or technological innovation alone could never have achieved.

## **Dialysis and the ESRD Entitlement: Guaranteed Payment as Infinite Runway**

In 1972, Congress did something it has never done before or since: it extended Medicare coverage to all patients with a specific disease regardless of age. The End Stage Renal Disease program created a federal entitlement for dialysis treatment. From a clinical perspective, this was a compassionate policy response to patients facing certain death without access to expensive, ongoing treatment. From an

investment perspective, it created the most favorable unit economics in America healthcare history.

The arbitrage here was almost absurdly straightforward. Chronic kidney disease prevalence was rising and would continue rising with diabetes and hypertension. The patient population required treatment three times weekly for life. There was effectively infinite demand with zero customer acquisition cost since physicians had no choice but to refer patients once kidney function deteriorated sufficiently. The federal government guaranteed payment at predictable rates. Switching costs were extraordinarily high because patients develop relationships with specific centers and disrupting established care is medically risky. And perhaps most importantly, the political economy of revoking coverage for dialysis patients made the entitlement effectively permanent.

Companies like DaVita and Fresenius built national dialysis oligopolies by recognizing that this wasn't fundamentally a medical innovation opportunity. Dialysis technology was largely commoditized. The clinical protocols were well-established. What mattered was operational execution and scale economies in an environment where payer risk and demand risk were both legislatively eliminated. Early investors weren't betting on better dialysis machines or novel treatment protocols. They were betting on regulatory immutability and the ability to standardize operations faster than CMS could adapt payment models.

The genius of the dialysis arbitrage was recognizing that Medicare creates different opportunity structures than commercial insurance. Commercial payers negotiate, deny claims, and shift risk. Medicare, particularly for a congressionally mandated entitlement, does none of those things effectively. Once you had the infrastructure in place and the operational playbook refined, you were essentially running a regulated utility with guaranteed revenue and minimal demand variability. The regulatory framework was disguised as compassion, making it politically impossible to dismantle.

Later attempts to reform dialysis payment through bundled payments or quality metrics have nibbled at margins but haven't fundamentally altered the structural advantage that accrued to companies that scaled first. The ESRD program remains

clearest historical example of how federal reimbursement certainty, when combined with chronic utilization patterns and high switching costs, creates compounding returns that have nothing to do with technological differentiation.

## **Telemedicine and Licensure Fragmentation: State Boundaries in a National Market**

Medical licensure in the United States is state-based, a legacy of federalism that made sense when physicians practiced locally and patients rarely crossed state lines. For decades, this created a latent inefficiency that became increasingly absurd as communications technology evolved. A physician licensed in New York legally could not provide a phone consultation to a patient in Connecticut without risking practicing medicine without a license. The mismatch between regulatory structure and technological capability was obvious, but most people assumed it would get through legislative reform.

The telemedicine pioneers, particularly Teladoc in its early years, understood something different. They recognized that licensure enforcement was uneven, that reimbursement rules remained ambiguous, that employer health plans could bypass traditional site-of-care constraints, and that state medical boards lacked the jurisdictional coordination to effectively police virtual care at scale. Rather than waiting for regulatory clarity, they built infrastructure that exploited these gaps.

Teladoc's early success had almost nothing to do with clinical superiority. The most encounters were low-acuity, often formulaic, and generally involved conditions that could be managed asynchronously or with minimal examination. What Teladoc was actually arbitraging was the difference between how medicine was regulated and what employers wanted to deliver convenient access. By focusing on employer-paid benefits outside Medicare's more rigid rules, by operating in clinical domains like Urology and dermatology where regulators had limited enforcement interest, and by structuring encounters to blur traditional definitions of the practice of medicine, Teladoc succeeded before regulators could coordinate a response.

The COVID pandemic later validated the arbitrage through emergency waivers that suspended many interstate licensure restrictions and expanded Medicare telehealth reimbursement. But by that point, Teladoc already had scale, contracts, brand recognition, and embedded workflows. The regulatory relaxation benefited the incumbent most. This is a crucial dynamic in regulatory arbitrage: the companies pre-position infrastructure before deregulation often capture disproportionate value when barriers finally fall.

What makes the telemedicine arbitrage particularly instructive is that it wasn't about predicting specific policy changes. Teladoc didn't need to forecast that a pandemic would force emergency waivers. They simply needed to understand that enforcement reality lagged statutory requirements, that multi-state licensure compact adoption would be slow and uneven, and that demand for virtual care would eventually create political pressure for accommodation. By the time regulators and legislators caught up, the market structure had already shifted in ways that favored scaled incumbents over new entrants.

## **Recombinant DNA and FDA Modality Ambiguity: Moving Faster Than Regulators Could Define Rules**

In the late 1970s, recombinant DNA technology was emerging from academic laboratories into commercial application. The FDA had regulatory frameworks for small molecule drugs and for biologics derived from natural sources, but it had no clear category for therapeutics created through genetic engineering. Were these drugs, biologics, or something else entirely? How should clinical trials be designed? What manufacturing standards applied? The regulatory ambiguity was significant enough that large pharmaceutical companies largely stayed on the sidelines, viewing the uncertainty as excessive risk.

Genentech's early investors understood the ambiguity differently. They recognized that the FDA's default behavior when confronted with novel therapeutic modalities was regulatory absorption, not prohibition. Agencies like the FDA are institutionally

conservative but also pragmatic. When a new technology shows genuine medical promise, the regulatory apparatus tends to adapt frameworks rather than block progress entirely. More importantly, once patients begin benefiting from a therapy, political dynamics make rollback nearly impossible even if initial regulatory accommodation was improvised.

What Genentech was really arbitraging was time and regulatory learning curves. By moving quickly to generate clinical data and demonstrate therapeutic benefit, they effectively taught the FDA how to regulate recombinant proteins. The company became the reference point for how these products should be evaluated, what manufacturing controls made sense, and what risk-benefit calculus applied. Early regulatory engagement created path dependence where Genentech's approach became the template.

This dynamic has repeated across biotech history. Gene therapy, monoclonal antibodies, mRNA therapeutics, and CRISPR-based treatments all benefited from initial windows where regulatory frameworks were uncertain but agency appetite for novel therapeutic approaches created de facto grace periods for development. The companies that moved fastest during these windows didn't just capture market share; they shaped how entire regulatory categories evolved.

The key insight for investors is recognizing when regulatory ambiguity represents genuine opportunity rather than fatal risk. The distinction often comes down to whether the underlying technology addresses serious unmet medical need and whether the agency has institutional incentives to accommodate rather than block. In Genentech's case, recombinant insulin and growth hormone addressed clear clinical needs with no good alternatives. The FDA had every reason to figure out how to regulate these products safely rather than simply prohibiting them.

## **Consumer Genomics and the Informativ Diagnosis Divide: Building Data Moats Before Enforcement**

The FDA regulates medical diagnostics but has historically treated general health information differently. For years, the boundary between providing genetic information and making medical diagnoses remained poorly defined. 23andMe recognized this ambiguity and structured its direct-to-consumer offering to sit precisely on that boundary. By positioning genetic reports as educational, recreational, and ancestry-focused rather than diagnostic, the company operated years in a space where FDA jurisdiction was unclear.

The real arbitrage, though, wasn't about temporarily avoiding regulation. It was using that window to build an irreplaceable data asset. Every customer who purchased a 23andMe kit contributed genotype data to what became one of the largest population genetics databases in history. The customer acquisition model was consumer-facing and viral, completely bypassing traditional healthcare gatekeepers. By the time the FDA sent a warning letter in 2013 requiring the company to stop providing health-related genetic reports without clearance, 23andMe had already genotyped over a million people.

What's instructive about this case is that the subsequent regulatory confrontation addressed messaging and customer-facing claims but left the fundamental data infrastructure intact. The company eventually obtained FDA clearance for specific health reports, but the core asset—the database itself—was never at risk. In fact, regulatory pressure probably accelerated the pivot toward pharma partnerships for therapeutic development, which became the more valuable long-term business model anyway.

This illustrates an important principle in regulatory arbitrage: sometimes the goal isn't to permanently avoid regulation but to compound a specific strategic asset during a window of ambiguity. The value in 23andMe accrued asymmetrically to scale. Once you had genotyped a million people with consent for research use, the dataset became extraordinarily difficult for competitors to replicate regardless of subsequent regulatory clarity. The marginal customer acquisition cost for genetic data decreased with scale while the value of the aggregate dataset increased.



The consumer genomics arbitrage also demonstrates how data businesses can ex regulatory uncertainty differently than service or therapeutic businesses. Service therapies face ongoing compliance requirements that can be shut down through enforcement. Data, once collected with appropriate consent, becomes a durable that regulatory action rarely forces companies to destroy. This asymmetry makes first strategies particularly effective in areas where regulatory boundaries are un but likely to crystallize eventually.

## **EHR Certification and Meaningful Use: When Government Subsidies Create Vendor Lock-in**

The HITECH Act of 2009 and the subsequent Meaningful Use program were sol efforts to modernize American healthcare through electronic health record adop The policy included substantial financial incentives for hospitals and physicians implemented certified EHR systems and demonstrated specific use cases. On the surface, this looked like a technology adoption subsidy that would benefit multi vendors and accelerate digital transformation.

What actually happened was more complex and far more lucrative for a small nu of incumbent vendors, particularly Epic Systems. The certification requirements extensive and technically demanding, requiring deep integration of clinical work quality reporting, interoperability standards, and audit capabilities. Only large, capitalized vendors with existing hospital relationships could realistically achiev certification and then support the ongoing compliance documentation required customers to receive incentive payments.

Epic's dominance in the Meaningful Use era wasn't about having superior techn or better user experience. Most clinicians would tell you Epic systems are compl difficult to learn, and often frustrating to use. What Epic offered was regulatory certainty. Hospitals facing significant financial penalties for non-compliance nee to minimize audit risk. Choosing Epic meant choosing the vendor most deeply

embedded in the regulatory interpretation process, the one whose software literally encoded CMS requirements into workflow automation.

The arbitrage here was recognizing that government-mandated technology adoption combined with certification complexity would increase switching costs rather than decrease them. In a normal market, subsidies that increase adoption tend to intensify competition. In healthcare, subsidies tied to complex compliance requirements create vendor entrenchment. Once a hospital has implemented Epic and trained thousands of clinicians on its workflows, the cost of switching to a competitor becomes prohibitive even if the competitor offers better technology.

This dynamic has persisted long after Meaningful Use payments ended. Epic's market position continues strengthening because regulatory compliance remains a primary purchase criterion for hospital IT, and Epic has systematically positioned itself as the safest choice. The company doesn't compete primarily on innovation or price; it competes on being regulatory middleware that minimizes institutional risk.

For investors, the EHR story illustrates how government intervention in technology markets can create outcomes opposite to stated policy intentions. The goal was widespread adoption and interoperability. The result was market concentration and vendor lock-in. Recognizing this pattern early—understanding that certification complexity would become a moat rather than a hurdle—separated successful investors from those who assumed subsidies would commoditize the market.

## **Real-World Evidence and FDA Statistical Flexibility: Monetizing Regulatory Transition**

For decades, the FDA relied primarily on randomized controlled trials for drug approvals, particularly in oncology. But cancer presented unique challenges that made traditional RCT designs increasingly impractical. Rare mutations meant small patient populations. Rapidly evolving standards of care made it difficult to define appro

control arms. Ethical concerns limited placebo use in terminal diseases. These factors created pressure for regulatory flexibility around evidence standards.

Flatiron Health recognized that the FDA's openness to real-world evidence was increasing faster than formal guidance documents suggested. The company understood that electronic health record data from oncology practices, if structured and captured properly, could generate regulatory-grade evidence that pharmaceutical companies would pay significant money to access. The arbitrage was timing: building the data infrastructure and physician network before RWE became formally codified in FDA guidance.

What made Flatiron particularly astute was embedding data capture directly into clinical workflows rather than trying to extract it retroactively from existing EHRs. By providing oncology practices with specialized EHR software that included structured data fields aligned with research and regulatory needs, Flatiron ensured data quality that generic EHR systems could never match. When pharmaceutical companies or the FDA needed real-world evidence for drug approvals or label expansions, Flatiron had the only dataset that met emerging standards.

The company's acquisition by Roche for nearly two billion dollars reflected the strategic value of being positioned at the intersection of regulatory evolution and data infrastructure. Flatiron monetized the transition itself—the period where FDA statistical standards were shifting faster than enforcement doctrine could keep pace. Early investors weren't betting on the FDA announcing a clear RWE framework; they were betting that regulatory pragmatism in oncology would outpace formal policy development and that first-mover advantages in data network effects would be substantial.

This case also highlights how regulatory arbitrage in data businesses differs from arbitrage in service delivery or manufacturing. The value wasn't in exploiting a loophole but in anticipating how evidentiary standards would evolve and building infrastructure that would become indispensable once those standards crystallized. By the time the FDA issued comprehensive RWE guidance, Flatiron's competitive

position was already entrenched through pharma partnerships and physician adoption.

## **Robotic Surgery and Reimbursement Lag: Capital Equipment Before Clinical Evidence**

CMS reimbursement typically lags clinical adoption, creating a chicken-and-egg problem for medical device companies. Hospitals are reluctant to invest in expensive equipment without clear reimbursement, but payers are reluctant to establish codes and rates without demonstrated clinical utilization. Intuitive Surgical navigated this dynamic brilliantly with the da Vinci surgical system by recognizing that hospital capital equipment decisions operate on different logic than clinical evidence.

The company sold robotic surgical systems to hospitals not primarily on outcome data but on competitive positioning and marketing value. Hospitals wanted to advertise robotic surgery capabilities to attract patients and physicians regardless of whether clinical evidence showed superiority over traditional laparoscopic techniques. Surgeons wanted to learn robotic techniques because they represent the future of their specialty and enhanced their own marketability. These dynamics created demand independent of reimbursement certainty.

Once hospitals made the capital investment—often several million dollars per system—institutional incentives shifted dramatically. Hospitals needed to justify the expense through utilization, creating pressure to schedule robotic cases even when clinical benefit was marginal. Surgeons who had invested time learning the platform wanted to use it. This installed base momentum eventually influenced standard of care definitions and payer policies. CMS and commercial insurers accommodated robotic surgery reimbursement not because clinical trials definitively proved value but because utilization was already widespread and blocking payment became politically and practically difficult.

The arbitrage Intuitive exploited was understanding that medical technology adoption doesn't always follow the rational pathway of evidence then reimbursement then utilization. Sometimes adoption happens first through capital sales, and reimbursement follows as an accommodation to established practice patterns. This is particularly true for procedures where hospitals have substantial autonomy in equipment purchasing and where clinical decisions are difficult for payers to second-guess without appearing to practice medicine.

Early investors in Intuitive weren't betting on clinical trial results demonstrating robotic superiority. They were betting on adoption dynamics driven by hospital competition and surgeon psychology, with the expectation that reimbursement payments would eventually conform to market reality rather than the reverse. This requires understanding not just the technology but the institutional incentives that drive hospital capital allocation and how those incentives interact with subsequent payer behavior.

## **mRNA Platforms and Regulatory Optionality: Scaling Infrastructure During Uncertainty**

Moderna raised enormous amounts of venture capital long before having a single approved product, a funding trajectory almost unprecedented in biotech. What investors were backing wasn't a specific drug candidate but rather a platform technology that sat ambiguously between being a drug, a manufacturing system, or a therapeutic modality. This ambiguity created regulatory optionality that traditional single-asset biotech companies lacked.

The platform approach meant Moderna could pursue multiple indications simultaneously without being dependent on any single regulatory pathway succeeding. If one program hit obstacles, others could continue. More fundamentally, the company was building manufacturing and delivery capabilities that would be valuable regardless of which specific mRNA therapeutic advanced first. This diversification

regulatory risk was possible precisely because mRNA technology was novel enough that approval pathways remained uncertain.

When COVID emerged and the FDA issued Emergency Use Authorization for mRNA vaccines, Moderna's platform readiness became a decisive competitive advantage. The company could design, manufacture, and clinically test a vaccine candidate faster than traditional approaches because the underlying infrastructure was already scaled. The regulatory pathway—EUA rather than traditional BLA—was something Moderna adapted to rather than something it had specifically prepared for, but the platform architecture enabled that adaptation.

What makes the mRNA story instructive for regulatory arbitrage is recognizing that sometimes the valuable play is building infrastructure during uncertainty rather than waiting for clarity. Traditional biotech investors often want defined regulatory pathways and predictable clinical development timelines. Moderna's backers were comfortable with ambiguity because they understood that platform economics in biology reward being ready when regulatory windows open, even if you can't predict exactly when or how those windows will appear.

The COVID vaccines generated sufficient revenue and validation that Moderna now has resources to pursue dozens of programs, but the fundamental insight predated the pandemic. Early investors were arbitraging time and regulatory flexibility, betting that mRNA infrastructure would eventually find regulatory accommodation across multiple therapeutic areas and that first-mover advantages in manufacturing and delivery would compound.

## **Conclusion: The Five Traits of Elite Regulatory Arbitrage**

Looking across these cases, five characteristics consistently separate elite regulatory arbitrage investments from companies that simply got lucky with policy changes that exploited genuinely temporary loopholes.

First, the best regulatory arbitrage plays scale before certainty. They don't wait for clear regulatory frameworks or unambiguous reimbursement policies. They build infrastructure, sign customers, generate data, and create operational momentum while others are still debating whether the regulatory environment is sufficiently settled. This works because healthcare regulation rarely moves from uncertainty to clarity in discrete steps. Instead, ambiguity gradually resolves through precedent, enforcement patterns, and political accommodation. Companies that wait for perfect clarity miss the compounding advantages that accrue during the transition.

Second, they treat regulation as product architecture rather than external constraints. Epic doesn't view CMS reporting requirements as burdens to minimize; it encoded them directly into software features that become selling points. Flatiron didn't await FDA evidentiary standards; it built data infrastructure specifically designed to meet emerging standards before they were formally codified. This approach requires regulatory expertise embedded in product development rather than siloed in legal compliance functions.

Third, they exploit political irreversibility. The ESRD entitlement persists not because dialysis outcomes are exceptional but because revoking coverage for kidney failure patients is politically untenable. Telemedicine expanded not because studies proved superiority but because once patients experienced convenient access, restricting it became difficult. The best regulatory arbitrage creates constituencies—patients, physicians, hospitals, or other stakeholders—whose interests align with preserving the favorable regulatory environment even if initial policy justification was weak.

Fourth, they compound advantage while regulators deliberate. Regulatory processes are slow by design, involving notice and comment periods, advisory committees, impact analyses, and political review. Elite regulatory arbitrage exploits this deliberation period to build network effects, data assets, or installed bases that become difficult to displace even after regulatory clarity emerges. 23andMe genotyped a million people during regulatory ambiguity. Intuitive sold thousands of surgical systems before CMS finalized reimbursement policy. These advantages persisted regardless of subsequent regulatory evolution.

Fifth, they embed operations directly into reimbursement infrastructure. The dialysis oligopoly doesn't just get paid by Medicare; it has become administratively entangled with how Medicare executes ESRD policy. Epic isn't just hospital software; it's the de facto standard for quality reporting and compliance documentation. This deep integration makes regulatory changes that disadvantage the incumbent operations disruptive for the regulator itself, creating institutional inertia that protects market position.

For investors and operators in health tech today, these patterns provide both historical context and forward-looking framework. The next generational health companies won't come from ignoring regulation or wishing it away. They'll come from understanding regulatory structure and evolution more deeply than anyone else, building businesses where regulatory architecture becomes competitive advantage rather than obstacle. The sectors where rules lag reality most significantly, where enforcement remains uneven, where political economy favors incumbents, and where compliance complexity increases switching costs—these are where the next great regulatory arbitrage opportunities will emerge.



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