

The longest ACCESS article you'll ever find: CMS builds a chronic care market where half your money lives in escrow and clinical outcomes to determine whether you ever see it

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Abstract

The Centers for Medicare and Medicaid Services Innovation Center released the Request for Applications for the Advancing Chronic Care with Effective, Scalable Solutions (ACCESS) Model on January 12, 2026. This is a ten-year nationwide voluntary model running July 1, 2026 through June 30, 2036, with rolling applications through early 2033 and quarterly cohort starts beginning January 1, 2027. The first cohort launches July 1, 2026 for applications received by March 20, 2026.

ACCESS introduces Outcome-Aligned Payments for technology-enabled chronic disease management across four initial clinical tracks: early Cardio-Kidney-Metabolic syndrome (eCKM), Cardio-Kidney-Metabolic syndrome (CKM), Musculoskeletal (MSK), and Behavioral Health (BH). The payment structure is fixed per beneficiary track for twelve-month care periods, but only up to fifty percent of the annual payment is distributed during the care period via quarterly installments. The remaining fifty percent is withheld and reconciled after the care period ends based on performance against two adjustment mechanisms.

The Clinical Outcome Adjustment compares each participant's Outcome Attainment Rate (the percentage of completed care periods where all required outcome measurement targets were met) against an Outcome Attainment Threshold set at fifty percent in year one. The Substitute Spend Adjustment compares the Substitute Spend Rate (the percentage of aligned beneficiaries who did not receive defined substitute services from other Medicare providers for the same condition) against a Substitute Spend Threshold set at ninety percent in year one. CMS applies only the larger of the two adjustments in each semi-annual reconciliation period, with the Clinical Outcome Adjustment capped at fifty percent payment reduction and the Substitute Spend Adjustment capped at twenty-five percent reduction.

Participation requires Medicare Part B enrollment at the organizational TIN level for provider or supplier excluding DMEPOS and laboratory suppliers, designation of a Medicare-enrolled physician as Clinical Director (the FAQ clarifies this role, distinct from the Medical Director terminology in the RFA), individual Medicare enrollment of all clinicians furnishing or supervising care with reassigned billing rights, standardized electronic care coordination with primary care and referring clinicians, FHIR-based clinical and patient-reported outcome data submission, compliance with health information technology requirements including HIE connectivity within twelve months, and compliance with applicable FDA requirements or FDA enforcement discretion. An FFS exclusion prevents participants and affiliated entities from billing Medicare fee-for-service for aligned beneficiaries during active care periods.

CMS clarifies via FAQ that for 2026 and 2027, ACCESS Outcome-Aligned Payments will have no impact on ACO benchmark and performance year calculations for the Medicare Shared Savings Program and ACO REACH, with ACCESS expenditure data to be included beginning in 2028. This creates a two-year window where ACOs can leverage ACCESS participants without benchmark impact.

CMS will launch an ACCESS Tools Directory within the application and participant portal to help organizations identify optional software and hardware tools supporting model participation including data exchange and interoperability solutions, identity verification systems, optional connected clinical devices like blood pressure cuff tools supporting HIPAA compliance. Vendors may include promotional offers for ACCESS participants subject to all applicable federal and state laws.

FDA introduces the Technology-Enabled Meaningful Patient Outcomes (TEMPO) Digital Health Devices Pilot specifically for ACCESS, allowing manufacturers of certain digital health devices to request FDA enforcement discretion for devices in ACCESS that would generally require FDA premarket authorization but have yet obtained such authorization. Under TEMPO, manufacturers can offer device use to ACCESS participants for intended uses expected to be covered by ACCESS while collecting real-world performance data under FDA oversight. TEMPO participants

optional and requires enhanced beneficiary consent informing them the device is participating in an FDA pilot and certain data will be shared with FDA.

For investors, ACCESS creates a fundamentally different underwriting problem than typical digital health models. The fifty percent withholding creates working capital intensity that scales with patient volume. The outcome-based payment adjustment introduces revenue uncertainty tied directly to clinical performance across the population. The measurement provenance requirements for blood pressure (validated arm cuffs with timestamped, source-verifiable transmission, manual entry prohibition) and other biomarkers eliminate self-reported data. The substitute spend control penalizes participants when beneficiaries receive duplicate services elsewhere, making leakage management a core operational competency. The FDA compliance requirements add regulatory complexity for device-dependent business models, though TEMPO provides a path for devices not yet cleared. The combination rewards well-capitalized organizations with proven clinical outcomes, mature measurement operations, FDA compliance infrastructure, and care coordination capabilities, while punishing undercapitalized or operationally immature entrants regardless of product quality or commercial traction.

What ACCESS Actually Is and Why CMS Built It This Way

ACCESS is not another value-based care arrangement where Medicare splits theoretical savings with provider groups. It is not an extension of fee-for-service digital add-ons like the remote patient monitoring codes that created a cottage industry of device distribution companies with questionable clinical impact. ACCESS is CMS attempting to buy finished clinical results for specific chronic conditions using fixed prospective payments that are only fully earned if predefined outcome thresholds are met and duplicate spending is minimized.

The CMS FAQ frames this explicitly: “Rather than paying for a specific set of services, the model rewards results, giving care teams flexibility to use technology, clinical tools, and care approaches that best support each patient’s needs.” This is CMS

acknowledging that activity-based payment does not align with how technology-enabled care actually works and creates administrative burden that undermines efficiency.

The design reflects four explicit policy intentions visible throughout the RFA and FAQ. First, CMS wants to remove activity-based billing as the primary economic driver for technology-enabled chronic care because fee-for-service incentivizes volume over outcomes and creates administrative burden. Second, CMS wants to address the cost explosion risk of broadly available RPM codes where the business model became collecting device readings without demonstrated clinical impact. Third, CMS wants to create an outcome-comparable market across vendors by standardizing measure definitions, reporting mechanisms, and public transparency of risk-adjusted performance. The FAQ emphasizes that “CMS will maintain a public directory of ACCESS participants, including the conditions they treat and their risk-adjusted clinical outcomes, so patients and referring providers can make informed choice.” Fourth, CMS wants Medicare to become a viable payer channel for digital chronic care without ceding price control or enabling cherry-picking.

Every structural choice follows from these goals. The fixed payment per beneficiary per track eliminates billing complexity and volume incentives. The outcome thresholds and public reporting create quality-based competition. The substitute spend controls prevent participants from capturing payments while beneficiaries receive parallel care elsewhere. The measurement provenance requirements and submission standards ensure outcome data is auditable and comparable. The ten-year duration and rolling cohort design signal this is intended as permanent infrastructure, not a temporary demonstration.

The RFA explicitly states that technology-enabled care organizations deeply integrate technology into delivery to provide continuous high-value care for chronic disease prevention and management, noting that most currently serve commercially insured populations where more flexible payment arrangements make participation feasible. CMS is acknowledging that Medicare patients have limited access to these models because existing payment structures do not support them, and ACCESS is designed

fix that market failure by creating a payment pathway aligned with how technology-enabled care actually works.

The implied economic theory is that technology reduces marginal cost of continuous care delivery, making outcome-based payment models more viable than they would be for traditional brick-and-mortar provider organizations. AI-assisted documentation, remote monitoring, asynchronous engagement, and automated patient support can deliver sustained clinical management at scale with lower variable costs than visit-based care. If that theory holds, the fixed OAP should cover costs and generate net benefit for effective participants. If it does not hold, participants will discover that technology-enabled care still requires expensive human clinical labor and the current economics fail under the payment rates CMS eventually sets.

The Four Clinical Tracks and Why Bundling Kills Point Solutions

ACCESS launches with four clinical tracks, each grouping clinically related, frequently comorbid conditions that share similar care activities and intensity. The bundling structure is central to the model's design and has immediate implications for which companies can participate.

The eCKM track targets early-stage cardio-kidney-metabolic syndrome before progression to established diabetes, chronic kidney disease, or atherosclerotic cardiovascular disease. The FAQ clarifies qualifying conditions as hypertension, two or more of dyslipidemia, obesity or overweight with marker of central obesity (BMI greater than or equal to thirty, or BMI 25 to 29.99 with waist circumference greater than 40 inches for men or 35 inches for women), and prediabetes. The outcome measures require control or minimum improvement in blood pressure, cholesterol, weight, and hemoglobin A1c. CMS defines specific targets relative to beneficiary's baseline, such as a ten mmHg reduction in systolic blood pressure or achieving systolic blood pressure below 130 mmHg for hypertension.

The CKM track addresses established cardio-kidney-metabolic disease requiring two or more of diabetes mellitus, chronic kidney disease stage 3a or 3b, or atherosclerotic

cardiovascular disease (the FAQ clarifies this includes heart disease). The outcome measures are identical to eCKM for blood pressure, lipids, weight, and A1c, but mandatory submission of estimated glomerular filtration rate and urine albumin creatinine ratio data for beneficiaries with CKD or diabetes. This kidney health monitoring requirement reflects CMS emphasis on progression prevention.

Beneficiaries cannot enroll in both eCKM and CKM simultaneously since CKM encompasses all eCKM clinical measures and care, but can immediately switch from eCKM to CKM if disease progresses without the standard three-month lock-in period.

The MSK track focuses on chronic musculoskeletal pain defined as pain lasting more than three months affecting bones, joints, muscles, and connective tissues. Unlike metabolic tracks using clinical biomarkers, MSK relies entirely on patient-reported outcome measures. The outcome requirements include minimum improvement in pain intensity, interference, and overall function assessed via validated instruments. The FAQ clarifies that “chronic is defined as pain lasting more than three months” and “musculoskeletal disorders are defined broadly to include conditions affecting bones, joints, muscles, and connective tissues.” The CMS FAQ also notes that “the MSK track is focused on resolving chronic pain during the initial care period and does not include an optional follow-on period,” which is a critical economic detail since it limits lifetime value per patient for MSK-focused participants.

The BH track covers depression and anxiety requiring one or more of these conditions at baseline. Outcome measures include minimum improvement in symptoms assessed via PHQ-9 for depression and GAD-7 for anxiety, with mandatory submission of WHODAS 2.0 twelve-item scores measuring overall function. Both PHQ-9 and GAD-7 are required for all BH track patients regardless of which condition was the qualifying diagnosis, reflecting high comorbidity between depression and anxiety. The quarterly reporting requirement is more frequent than lipid or A1c monitoring in metabolic tracks, reflecting need for closer psychiatric symptom severity monitoring.

The bundling structure matters because payment is per track, not per diagnosis. A participant managing a beneficiary with hypertension, dyslipidemia, obesity, and prediabetes in the eCKM track receives one OAP and must address all four conditions to meet outcome targets. A participant managing only hypertension education b

comprehensive metabolic risk modification is not what CMS is buying. This design punishes narrow single-condition point solutions and rewards integrated care models that can manage the full clinical complexity within a track.

Each track includes extensive clinical exclusions beyond the qualifying condition. Required exclusions apply uniformly across all participants and include severe heart failure (NYHA Class III-IV), active unstable angina or acute coronary syndrome, unstable or complex secondary hypertension requiring specialist management, CKD Stage 4 or 5/End Stage Renal Disease for eCKM and CKM, active eating disorder, moderate to severe dementia or severe cognitive impairment, acute psychiatric conditions with suicidal or homicidal ideation, patients 81 and older with frailty indicators, patients receiving hospice or palliative care, and patients 66 and older entering long-term nursing home care during the intervention window. Participants may propose additional exclusions during application review but cannot exclude entire conditions from a track, ensuring comprehensive care responsibility while allowing flexibility for different care delivery models.

Payment Mechanics: OAPs, Withholding, and Two Independent Ways to Lose Revenue

The payment structure is where ACCESS becomes operationally complex and financially risky. Understanding the mechanics requires walking through beneficiary alignment, claims submission, quarterly payment distribution, and semi-annual reconciliation.

Beneficiaries align prospectively and voluntarily to an ACCESS participant for a specific track after the participant validates clinical eligibility and obtains informed consent. The participant queries the CMS Eligibility API to confirm Medicare coverage and exclusion criteria, then provisionally aligns the beneficiary through the Alignment API once clinical eligibility is validated. Within a defined timeframe of enrollment, participants must submit baseline clinical and patient-reported outcome measures through the CMS FHIR-based Reporting API to maintain enrollment.

The participant submits monthly claims using new track-specific G-codes through standard Medicare Administrative Contractor channels. These claims process as paid claims meaning the MAC does not actually pay them. Instead, the claims serve as attestations that the participant is actively delivering care, meeting compliance requirements, and has submitted required outcome data. The Innovation Payment Contractor issues quarterly payments based on validated monthly claims from the prior quarter.

Here is where the withholding structure creates working capital exposure. During a twelve-month care period, the IPC pays only up to fifty percent of the total annual OAP in quarterly installments. The remaining fifty percent is withheld until after the care period concludes. This is not a small holdback on a bonus. It is half the expected revenue for that beneficiary locked up for up to twelve months pending performance assessment.

The payment amount varies by track and tier. Each track has an Initial Period rate and a Follow-On Period rate. The FAQ clarifies that “most tracks include an optional continuation period, with CMS paying a reduced payment rate to the organization that reflects lower resource needs once care is established. The MSK track is focused on resolving chronic pain during the initial care period and does not include an optional follow-on period.” This is a critical economic detail that was unclear in the RFA alone.

The Initial Period applies when it is the first time the participant is treating the beneficiary in that track within the past two years and at least one required outcome measure is not at target at baseline. This tier receives higher payment reflecting resource needs for onboarding, relationship establishment, and achieving initial clinical improvement. The Follow-On Period applies when continuing to manage beneficiaries previously treated by the participant for the same track within the two years, or when initiating care for beneficiaries whose outcome measures are at target at baseline. This tier receives lower payment reflecting reduced resource needs for maintenance care.

For eCKM and CKM tracks, if a beneficiary is referred by another clinician for the qualifying condition, the participant qualifies for the full Initial Period payment if baseline measures are already at target. In these cases, the participant must list the referring clinician's NPI on the claim when billing. This exception recognizing accepting referred patients who are already well-controlled still requires onboarding and coordination work.

The RFA does not specify actual payment amounts, stating that payment rates and related model parameters will be announced in 2026 in advance of the initial application deadline. Payment amounts will vary by clinical track to reflect expected resource needs for integrated care. For eCKM and CKM tracks, rates account for expected device cost of a cellular network-connected blood pressure cuff used for condition management and outcome reporting, with a fixed add-on payment for beneficiaries to account for higher distribution costs. When a beneficiary enrolls in multiple tracks with the same participant, CMS applies a payment discount to the total OAP amount to reflect administrative and operational efficiencies from integrated care delivery.

After the twelve-month care period concludes, CMS conducts semi-annual reconciliation assessing performance across all beneficiaries whose care periods ended during the prior six-month assessment window. Two potential downward adjustments exist: the Clinical Outcome Adjustment and the Substitute Spend Adjustment. CMS applies only the larger of the two in each reconciliation period, preventing compounding penalties while maintaining accountability across both performance dimensions.

The Clinical Outcome Adjustment compares the participant's Outcome Attainment Rate against the Outcome Attainment Threshold. The OAR is the percentage of aligned beneficiaries who completed their twelve-month care period and met all required OAP measure targets for their track. In the model's first performance year, the OAT is set at fifty percent. If a participant's OAR equals or exceeds fifty percent, the participant earns full payment with no adjustment. If the OAR falls below fifty percent, payment is reduced proportionally calculated as OAR divided by OAT multiplied by the full OAP amount. For example, if forty percent of aligned

beneficiaries met all OAP measures, the participant earns forty divided by fifty, or eighty percent of the full OAP amount, with a Clinical Outcome Adjustment of twenty percent. The adjustment is capped at fifty percent reduction, so a participant with only twenty percent outcome attainment would still retain fifty percent of the OAP payment under this floor. Participants falling short of minimum thresholds may be subject to termination under the Participation Agreement.

The FAQ clarifies that “CMS determines payment based on the overall share of patients who meet their defined outcomes, compared to a minimum threshold that increases with each participation year. This balances accountability with access and rewards strong overall performance.” The OAT remains at fifty percent for participants in their first year of model participation or when initiating a new track, then increases in subsequent participation years up to a defined upper limit. CMS will publish OATs for later model years in 2026 in advance of the initial application period and may adjust values for subsequent years based on operational experience and overall model goals.

The Substitute Spend Adjustment compares the participant’s Substitute Spend Index against the Substitute Spend Threshold. The SSR is the percentage of aligned beneficiaries who did not receive listed substitute services from other Medicare providers or suppliers for the same condition during their ACCESS care period. The clinical track includes a Substitute Spend List identifying Medicare Physician Fee Schedule services considered substitutes if provided by another entity for the same condition. The initial lists focus on new service initiations representing duplicate care, such as new physical therapy evaluations for low back pain while an MSK participant manages the same condition, or diabetes self-management training versus a CKM participant treats diabetes.

In the model’s first performance year, the SST is set at ninety percent. If a participant’s SSR equals or exceeds ninety percent, the participant earns full payment with no adjustment. If the SSR falls below ninety percent, payment is reduced proportionally calculated as SSR divided by SST multiplied by the total annual CMS amount. For example, if eighty percent of aligned beneficiaries did not receive listed substitute services, the participant earns eighty divided by ninety, or approximately

eighty-nine percent of the full OAP amount, with a Substitute Spend Adjustment of eleven percent. The adjustment is capped at twenty-five percent reduction. This adjustment applies only to payments made to ACCESS participants, while care provided by non-ACCESS entities for services on the Substitute Spend List continues to be reimbursed under standard Medicare payment rules.

CMS nets the larger of the two adjustments against the participant's withheld payments and issues any remaining amounts owed through a subsequent quarter payment. If additional recovery is needed beyond available withheld payments, CMS may offset against future payments or initiate formal overpayment recovery procedures including standard Medicare recoupment mechanisms.

The Substitute Spend Trap: CMS Pricing Your Ability to Stay Primary

The Substitute Spend Adjustment deserves separate analysis because it represents a fundamentally different risk than clinical outcomes. Clinical outcomes are within a participant's direct control through care delivery quality, patient engagement, and protocol optimization. Substitute spend is partially outside the participant's control because it depends on beneficiary behavior, other clinician decisions, and care coordination effectiveness.

The specific services on each track's Substitute Spend List create the economic exposure. For eCKM and CKM, the list includes Ambulatory Blood Pressure Monitoring (CPT codes 93784, 93786, 93788, 93790), Ambulatory Continuous Glucose Monitoring (95249-95251), Remote Physiologic Monitoring device setup (99453, 99473), Diabetes Self-Management Training (G0108), Intensive Behavioral Therapy for Cardiovascular Disease (G0446), Intensive Behavioral Therapy for Obesity (G0447), Medical Nutrition Therapy individual initial visit (97802), Remote Therapeutic Monitoring patient education and device setup (98975), and Medicare Diabetes Prevention Program services (G9880, G9881, G9886, G9887).

For MSK, the list includes Physical Therapy Evaluation (97161-97163), Occupational Therapy Evaluation (97165-97167), and Remote Therapeutic Monitoring patient

education and device setup (98975). For BH, the list includes Digital Health Medication Therapy supply of digital device and monthly treatment (G0552-G0553), initial individual psychotherapy (90832-90834, 90836-90838), and Remote Therapeutic Monitoring patient education and device setup (98975).

These are not obscure codes. They represent common Medicare services that beneficiaries with chronic conditions frequently receive. A beneficiary with diabetes seeing an endocrinologist might receive diabetes self-management training. A beneficiary with chronic low back pain might get referred to physical therapy by primary care physician. A beneficiary with depression might start therapy session with a local clinician. Each of these events potentially triggers substitute spend and represents a new service initiation for the same condition the ACCESS participant is managing.

The ninety percent threshold means participants can tolerate substitute services for only ten percent of their aligned panel before payment reductions begin. In practice, this requires extremely tight care coordination, rapid response to patient needs, comprehensive service offerings that reduce the reasons beneficiaries would seek duplicate care elsewhere.

Participants have access to Medicare claims data through the Beneficiary Claims API to monitor for substitute services, but this is retrospective detection not prevention. By the time substitute spend appears in claims data, the service has already been delivered and the revenue impact is locked in. The operational response has to be prospective: designing care models that meet beneficiary needs comprehensively enough that outside initiation rates stay below threshold.

This creates several strategic implications. First, participants need robust care coordination with primary care physicians and referring clinicians to ensure those clinicians understand the ACCESS participant's role and do not initiate duplicate services. Second, participants need rapid access and responsiveness so beneficiaries do not seek care elsewhere due to access barriers. Third, participants need comprehensive service scope covering the full range of needs within their track so beneficiaries do not require outside services to address gaps. Fourth, participant

need monitoring and intervention capabilities to detect early warning signs of beneficiary dissatisfaction or unmet needs before external utilization occurs.

The care coordination requirements CMS imposes support this, but they are not sufficient by themselves. Sending standardized updates to primary care physicians informs them of the participant's involvement but does not prevent them from ordering services if they believe clinical need exists. The real defense against substitute spend is becoming the trusted primary pathway for that condition in beneficiary's and clinician's minds.

Measurement as Infrastructure: Device Provenance, PROMs, and FHIR Plumbing

ACCESS is unusually aggressive about data quality and provenance. CMS requires that clinical biomarker and patient-reported outcome data be submitted via FHIR-enabled APIs with standardized data elements, and specifies acceptable data collection methods to prevent gaming and ensure comparability.

For blood pressure, CMS requires use of validated upper arm cuffs supporting timestamped, source-verifiable transmission. Manual entry of values is explicitly prohibited. Each submission to CMS must reflect an average of at least three readings. Data collection should follow the 2025 AHA/ACC Hypertension Guidelines for office blood pressure, ambulatory blood pressure monitoring, or home blood pressure monitoring, including appropriate cuff size, seated rest period, and multiple readings per occasion. This single requirement has cascading implications for device selection, inventory management, distribution logistics, beneficiary onboarding, technical support, data integration, identity matching, time series storage, and audit readiness.

For lipid panels and HbA1c, CMS accepts values from accredited labs, CLIA-compliant point-of-care devices, health information exchanges, or lab networks. For lipids, CMS recommends using assays and labs participating in CDC standardization programs (Lipid Standardization Program or Cholesterol Reference Method Laboratory Network) for accuracy. Reporting should include total cholesterol, HDL cholesterol, triglycerides, and calculated LDL cholesterol, with either nonfasting

fasting samples acceptable. For HbA1c, if used for baseline eligibility to establish qualifying condition of prediabetes or diabetes, a lab-validated HbA1c is required. For diagnosis of diabetes, CMS requires use of NGSP-certified HbA1c assays. A point-of-care A1c can be used for initial diagnosis only if FDA cleared and performed in a CLIA-certified moderate or high-complexity lab setting. For ongoing monitoring of glycemic control for quality reporting, point-of-care HbA1c devices that are FDA cleared and CLIA-waived are acceptable.

For urine albumin-creatinine ratio, point-of-care semi-quantitative urine albumin tests, urine protein-to-creatinine ratio tests, or total urine protein are not considered compliant for measure reporting. These tests may be used as an initial screen, but a positive protein result must be confirmed by quantitative uACR. uACR on a first morning spot urine is preferred, but if unavailable, a random spot uACR is acceptable. For estimated glomerular filtration rate, CMS requires use of serum creatinine-based eGFR using the CKD-EPI Creatinine Equation 2021, or when creatinine is unreliable, use of cystatin C-based eGFR. When precision is needed, a combined creatinine and cystatin C eGFR is allowable.

For weight and BMI, weight may be reported by the patient using a home scale. BMI is calculated as weight in kilograms divided by height in meters squared. Participants must retain documentation of the date and method of reporting (clinic versus self-report).

For patient-reported outcome measures, PROMs can be administered using web portals or web-first mixed-mode approaches using web followed by phone (voice and/or paper/mail). Participants cannot make changes to the wording, response options, order, or layout conventions of any PROMs required in the model. PROMs must be collected in a format that preserves scoring fidelity and allows CMS and Medicare to release additional specific guidance for each PROM and will request screenshots and copies of the patient-facing version in use. For electronic administration, specific best practices are required including testing across browsers and devices to ensure readability and assistive technology compatibility, providing device instructions and training, not presenting default response selections, capturing data points for all items while preventing out-of-range or illogical responses,

providing ability to go back to previous screens without auto-advancing, and providing progress indication with a final save and submit screen.

For all measures, participants must retain documentation of the data source, data method of collection. These data are required for submission via FHIR-based products following the Person-Centered Outcomes HL7 FHIR Implementation Guide. CMS will monitor suspicious patterns and may require documentation and device logs. Participants may be subject to audit, corrective action, or payment recoupment if reported values cannot be substantiated. CMS reserves the right to audit any submitted values and withhold or recover payment if data quality, measurement protocol, or provenance cannot be verified.

This measurement infrastructure requirement is not decorative. It is foundational to the model's functioning. Without reliable, auditable, comparable outcome data, CMS cannot assess performance, distribute withheld payments, or publicly report risk-adjusted results. Participants that treat measurement as an afterthought or attempt to use convenience-oriented approaches like self-reported values will fail compliance requirements and lose billing eligibility.

Care Coordination Requirements That Actually Have Teeth

ACCESS has unusually explicit and mandatory care coordination requirements. Participants must support care coordination by making reasonable efforts to identify beneficiaries' existing care team members (specifically any primary care practitioner and referring clinician if applicable) and share standardized clinical updates at key points in care.

To identify the care team, participants must make a good-faith effort by asking the beneficiary during enrollment to provide the name and contact information of their current PCP and any clinician who referred them for ACCESS services, reviewing CMS-supplied information if made available at alignment which may include Medicare providers or suppliers associated with the beneficiary, optionally reviewing clinical data from health information exchanges to identify the PCP or referring

clinician, and documenting all steps in the beneficiary's record. If the beneficiary not identify a current PCP or referring clinician, or none can be confirmed through CMS data, the participant's obligation under this section is considered met.

Before sharing updates, participants must obtain the beneficiary's consent to proactively share care updates with their identified care team, meeting all applicable requirements under federal and state law. If the beneficiary declines, the participant's obligation to share updates is satisfied.

Participants must make reasonable good-faith effort to proactively share care updates with each beneficiary's identified care team using secure, nationally recognized exchange methods to the extent permitted by law. This requirement is met when participant proactively sends or attempts to send the minimum required updates through a secure electronic method such as Direct Secure Messaging, an HIE-supported push mechanism, or a HIPAA-compliant exchange method. The FAQ emphasizes that "ACCESS participants will be required to send electronic updates through health information exchanges or CMS Aligned Networks to patients' referring or primary care providers at initiation, completion, and clinical milestones."

To meet this obligation, participants must make reasonable effort to determine how to reach the identified PCP or referring clinician by checking at least one trusted source for valid contact or routing information such as an HIE or state/regional directory, DirectTrust directory, or NPPEs endpoint listing. Accessing such information through a Health Information Service Provider is acceptable but not required. Participation in query-only exchange does not by itself satisfy this requirement.

Before transmitting any beneficiary information, participants must take reasonable steps to ensure that information is sent only to the intended recipient, consistent with requirements under federal and state law. This may include confirming the identity and secure endpoint of the receiving provider by verifying the provider's name, location, and practice affiliation in a trusted exchange directory such as an HIE, DirectTrust, or NPPEs listing or by using a HIPAA-compliant data-sharing network. If the participant cannot confirm the provider's identity or secure endpoint or no valid contact information is available, the participant's obligation under this care

coordination requirement section is considered satisfied. Participants must document the outcome of the attempt, whether the message was successfully delivered or not, as no secure address available.

Participants must also make each standardized care plan and update reasonably accessible to the beneficiary. CMS provides a concise, standardized care plan and update template that participants must use to ensure consistency and minimize burden. The template includes fields for beneficiary identifiers, contact information for the ACCESS participant including a monitored clinical contact who can respond to care-related inquiries within a reasonable timeframe and the Clinical Director name (the FAQ uses this terminology rather than Medical Director) for oversight purposes, baseline measures and treatment goals, active medications and relevant laboratory results, narrative summary of progress or outcomes, and treatment plan.

CMS defines minimum required updates at specific coordination reporting moments when ACCESS participants must send updates to the identified care team. All participants must transmit updates at care initiation within ten days of care initiation, communicating care plan, baseline measures, responsible contact, and initial goals; at care completion within thirty days after the end of the twelve-month care period or sooner if the beneficiary disenrolls or transitions care summarizing achieved outcomes, medications, and follow-up recommendations; and care escalation within ten days of any transition of the beneficiary to another clinician or care setting due to clinical needs exceeding the scope of ACCESS services.

These requirements create real operational cost and complexity. Someone has to identify care team members, validate contact information, manage beneficiary consent, configure and maintain secure messaging infrastructure, generate standardized updates at specified moments, handle delivery failures and bounce back, document all attempts, and maintain audit trails. For organizations already operating like clinical delivery entities with EHR infrastructure and care coordination workflows, these requirements are incremental work. For organizations operating as consumer technology companies with light clinical staffing, these requirements represent fundamental capability gaps that require buildout.

The FAQ provides critical clarification on the co-management payment mechanism. “To support ongoing care coordination and encourage continued engagement between referring health care providers and ACCESS participants, clinicians who co-manage ACCESS beneficiaries with an ACCESS participant may bill a new ACCESS Mod Co-Management service for documented review of ACCESS updates and care coordination activities. The service will be paid at approximately thirty dollars per service, subject to the geographic adjustment and standard Medicare payment adjustments. To bill the Co-Management code, the consulting clinician must review the ACCESS Care Update and place a brief written note in the EHR documenting assessment and any care coordination action, such as a medication change or reconciliation, updated problem list, monitoring instruction, or referral. Clinicians who assist a beneficiary with onboarding and initial setup activities may also bill the Co-Management code with a CMS-specified modifier the first time they bill for a beneficiary to receive an additional payment of approximately ten dollars. The payment will be limited to once every four months per beneficiary per track, up to approximately one hundred dollars per year. There will not be Part B beneficiary sharing for this service and advance consent from beneficiaries would not be required. The ACCESS Co-Management Payment G-code, modifier, and additional billing guidance will be shared in 2026.”

This co-management payment is not about the money. Thirty dollars quarterly is not changing anyone’s practice economics. The payment is about alignment and policy feasibility. It gives primary care physicians and specialists a formal billing mechanism for the work of reviewing updates and coordinating care, which legitimizes the ACCESS participant’s role in the care ecosystem and creates a paper trail of coordination that CMS can monitor.

Eligibility, Enrollment, and the Evaluation and Randomization Problem

Beneficiary eligibility and alignment mechanics create both opportunity and friction. Eligible beneficiaries include Original Medicare beneficiaries with Medicare Part A and B as primary payer who have qualifying chronic conditions within the four

clinical tracks and are not enrolled in Medicare Advantage, PACE, or Medicare hospice benefit.

Beneficiaries can align with only one ACCESS participant in a given track at a time but can simultaneously align with the same or different participants in multiple different tracks. The FAQ clarifies that “people can sign up in multiple different tracks from the same or different organizations.” An exception applies to eCKM/CKM: because CKM encompasses all eCKM clinical measures and care, beneficiaries may not be enrolled in both tracks simultaneously. If a beneficiary is already aligned to eCKM and later elects to enroll in CKM, the beneficiary may switch tracks immediately without the standard three-month lock-in period.

Clinical validation is the participant’s responsibility. Participants must validate and document each beneficiary’s qualifying condition before initiating services through clinical assessment by the participant, referral from another licensed clinician for a specific condition, or evidence of the qualifying diagnosis in the beneficiary’s clinical record or claims history within a clinically relevant timeframe.

For beneficiaries who qualify only on the basis of a reported hypertension diagnosis, CMS recognizes that temporary blood pressure elevation in clinical settings (white coat hypertension) can make an initial diagnosis appear valid when subsequent readings show otherwise. To accommodate this, participants may align and begin services based on patient-attested information of a hypertension diagnosis. If follow-up ambulatory or home blood pressure readings confirm the beneficiary does not have hypertension, the beneficiary is not on antihypertensive medication, and the beneficiary does not otherwise meet the track’s qualifying conditions, the beneficiary will be disenrolled. Participants that submit these non-qualifying readings to CMS may retain payments for up to two months of services furnished. Participants that do not submit the non-qualifying readings will have all payments for that beneficiary recouped. Participants with a high rate of such non-qualifying alignments may be subject to CMS audit and corrective action.

The alignment process requires that the participant first verify coverage by querying the CMS ACCESS Eligibility API to verify that the beneficiary meets coverage criteria.

excluding clinical eligibility. The participant then validates that the beneficiary clinical eligibility requirements for the track. Once clinical eligibility is confirmed, the participant provisionally aligns the beneficiary through the CMS Alignment

Before initiating alignment, the participant must obtain and document the beneficiary's informed consent. Consent may be provided verbally or in writing and must be documented in the patient's record. Documentation must reflect that the beneficiary agreed to participate in the ACCESS Model, was informed that participation is voluntary, that only one ACCESS participant may provide services in a given track during an enrollment period, that the beneficiary may end participation or switch participants any time ninety days after enrolling, and any cost-sharing applies unless the participant has elected to offer cost-sharing support.

Within a defined number of days of enrollment, participants must submit baseline clinical and PRO measures through CMS's ACCESS Reporting API. These baseline data establish the analytic starting point for outcome measurement and are required to maintain enrollment.

To balance beneficiary choice with operational stability for participants, beneficiaries may switch to a different participant or voluntarily disenroll any time after ninety days from the start of alignment. Beneficiaries remain aligned to the participant until they become ineligible or after they have completed the ninety-day minimum alignment period and choose to switch or disenroll. Participants may initiate disenrollment only under limited circumstances as listed in the Participation Agreement, such as relocation outside the ACCESS participant's service area, documented loss of contact despite good-faith efforts, or loss of Medicare eligibility.

Here is where the evaluation design creates an operational wrinkle. ACCESS includes a randomized controlled trial with beneficiary-level randomization to support rigorous impact evaluation. The FAQ provides critical clarification: "Because the model's new payment approach is being tested, a small share of people who try to enroll in a specific ACCESS track may be randomly assigned to a control group instead of that track. This process helps CMS evaluate the model's impact, consistent with the Innovation Center's authority. Individuals in a control group continue to have full

access to all regular Medicare services and can work with their usual health care providers.”

CMS will conduct the randomization and communicate assignment results to participants through the CMS Eligibility API. The randomization rate starts at nine to ten intervention to control ratio in the first year and may be adjusted or eliminated in future years depending on the number of beneficiaries enrolled and the evaluation ability to detect model impact on improved quality and reduced Medicare spend.

Before querying the API to verify a beneficiary’s eligibility, participants must inform the beneficiary that the service is offered as part of a new CMS payment model trial and that as part of model evaluation their data may be shared with CMS subject to federal privacy and security protections, that they may be randomly assigned to the control group and therefore ineligible to participate in the clinical track while continuing to have access to all usual Medicare benefits and services, and that such assignment will not affect their Medicare benefits, rights, or coverage. If a beneficiary is assigned to the control group, they will not be eligible to participate in the model for the following twelve-month period. To preserve evaluation integrity, participants will be required to use standardized language provided by CMS when informing beneficiaries of assignment to the control group.

This randomization creates friction in the enrollment funnel. Participants must recruit and engage beneficiaries, obtain consent, complete clinical validation, and then discover that ten percent (in year one) are randomized to control and cannot enroll. Those beneficiaries may feel disappointed or confused. The standardized language requirement limits participants’ ability to manage this interaction with their own messaging. The twelve-month exclusion means those beneficiaries cannot be enrolled later in the same year even if they remain interested.

From an underwriting perspective, investors should assume that effective conversion rates will be lower than in non-randomized programs and that acquisition costs per enrolled beneficiary will be higher because recruitment effort is expended on some beneficiaries who cannot ultimately enroll. The ninety to ten ratio means this is

modest headwind in year one, but if CMS adjusts the ratio to increase the control group size in later years, the impact on growth economics becomes more material.

The FDA TEMPO Pilot and What It Means for Device Regulation

The FAQ introduces major new information about FDA requirements and a novel regulatory pathway specifically designed for ACCESS. The section on FDA compliance and the TEMPO pilot represents one of the most strategically significant elements for investors evaluating device-dependent digital health companies.

The FAQ clarifies that “some digital tools and connected devices used in ACCESS such as mobile applications, wearables, or remote monitoring equipment, may not fall within the definition of a device under the Federal Food, Drug, and Cosmetic Act if they are not intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment, or prevention of disease, or are intended to affect the structure or any function of the body. These devices are generally subject to FDA oversight if they do not provide a reasonable assurance of safety and effectiveness.”

The FAQ distinguishes between regulated and non-regulated software: “Software with functions focused only on general wellness, data storage, or administrative support are typically not regulated as medical devices. For products that are regulated, FDA may require premarket authorization such as clearance of a premarket notification (510k), or approval of a premarket approval application (PMA), depending on the device’s classification and risk.”

The compliance obligation is clear: “ACCESS participants are responsible for ensuring that medical devices used in the model are legally marketed with an intended use for which the device is used in the model (for example, appropriate cleared, approved, 510k-exempt, or otherwise in compliance with applicable FDA requirements), except to the extent the device is subject to FDA enforcement discretion.”

Then comes the TEMPO pilot, which is a genuinely novel regulatory mechanism. The FAQ states: “The Technology-Enabled Meaningful Patient Outcomes (TEMPO) Digital Health Devices Pilot is an FDA initiative for manufacturers of certain digital health devices that wish to offer their devices in connection with the ACCESS model for an intended use that would generally require FDA premarket authorization, have not yet obtained such authorization.”

Under TEMPO, “manufacturers may request that FDA exercise enforcement discretion and not enforce certain applicable requirements, such as FDA premarket authorization requirements, when their device is offered to or by ACCESS participants for an intended use to improve patient outcomes, to be used in practice settings where care is expected to be covered by the ACCESS model. Under the ACCESS model, ACCESS participants may use a device consistent with any plan for mitigating risks to patients and collecting, monitoring, analyzing, and reporting real-world performance data that the manufacturer has discussed with FDA in connection with FDA’s determination that it is appropriate to exercise enforcement discretion for the device under the TEMPO pilot.”

The data collection requirement is explicit: “During ACCESS participation, use of devices under the TEMPO pilot will generate real-world data that may support assessment of safety, performance, and potential future FDA marketing submissions, and additional data collection beyond what is ordinarily reported in the ACCESS model will be provided to FDA as agreed upon with FDA.”

The FAQ emphasizes that “TEMPO pilot participation is optional. It may be particularly valuable for organizations developing certain digital health devices that would generally require FDA premarket authorization, by facilitating the use of such devices in a controlled context while real-world data are collected under FDA oversight.”

The beneficiary consent requirement is stricter for TEMPO devices: “ACCESS participants that choose to use a device in the TEMPO pilot must obtain enhanced informed consent from enrolled beneficiaries, informing them that the device is participating in the TEMPO pilot.”

an FDA pilot and that certain data will be shared with FDA, consistent with all applicable federal privacy and security requirements.”

The application process is separate: “Manufacturers interested in TEMPO should apply directly to FDA once the application process opens.”

This TEMPO mechanism is strategically important for several reasons. First, it creates a viable path for digital health devices that have not yet obtained FDA clearance to participate in ACCESS, which significantly expands the addressable company universe. Second, it shifts real-world evidence generation into a reimbursable clinical setting rather than requiring companies to fund expensive RCTs before market access. Third, it creates a structured pathway from pilot use under enforcement discretion to eventual marketing authorization using the same real-world data.

For investors, TEMPO creates both opportunity and complexity. Companies with devices that would benefit from this pathway gain market access they otherwise not have, but they also take on FDA oversight, enhanced consent requirements, and data submission obligations beyond standard ACCESS reporting. The enhanced consent requirement may reduce enrollment conversion rates compared to participants using already-cleared devices. The data sharing with FDA creates regulatory risk if performance data reveals safety or effectiveness concerns.

Companies should evaluate whether TEMPO participation makes strategic sense based on their device regulatory status, their confidence in device performance in real-world conditions, and their ability to manage the enhanced compliance and reporting burden. For some companies, TEMPO is a lifeline enabling ACCESS participation that would otherwise be impossible. For others with already-cleared devices, avoiding TEMPO and its enhanced requirements is the cleaner path.

ACO Benchmark Treatment and Cross-Payer Alignment Mechanics

The FAQ provides critical clarification on how ACCESS interacts with Accounta Care Organizations and other payers, information that was not detailed in the R

On ACO benchmark treatment, the FAQ states: “ACCESS is designed to complement existing ACO and risk-bearing arrangements by incentivizing ACOs to leverage technology-enabled care to meet quality and savings goals. For 2026 and 2027, CMS will be making system changes to support model operations and CMS anticipate there will be no impact from ACCESS Outcome-Aligned Payments on ACO benchmark and performance year calculations for the Medicare Shared Savings Program and ACO REACH. Beginning in 2028, expenditures associated with ACO OAPs will be included in ACO benchmark and performance year calculations.”

This two-year exclusion period is strategically important. It creates a window where ACOs can experiment with ACCESS participants and evaluate their impact on quality and total cost of care without the spending immediately affecting their benchmark. If ACCESS participants prove effective at managing chronic conditions and reducing downstream utilization, ACOs benefit from the savings without the payment amount raising their benchmarks. Starting in 2028, the spending gets incorporated, which means ACOs need to demonstrate that the ACCESS payments plus any remaining utilization for those beneficiaries are lower than what would have occurred with ACCESS.

For investors, this creates a favorable window for companies to establish relationships with ACOs and demonstrate value before the benchmark incorporation happens. ACOs have strong incentive to test ACCESS participants in 2026-2027 since the downside risk is limited (they can terminate relationships if outcomes are poor) and the upside potential from improved chronic disease management and reduced utilization is not offset by benchmark increases. After 2028, the calculus changes. ACOs will be more selective, favoring only those ACCESS participants who can demonstrate total cost of care reduction net of the OAP amounts.

The FAQ also addresses cross-payer alignment extensively. For Medicare Advantage, the guidance is clear: “ACCESS is being tested in Original Medicare, but Medicare Advantage organizations may independently adopt similar outcome-aligned pay

arrangements with their contracted providers. MA plans do not need a waiver to implement such arrangements and have flexibility to structure payments under existing program requirements.”

The medical loss ratio treatment is important: “Outcome-based payments for patient care would generally be considered medical expenses in the MLR numerator when benefits and payment arrangements satisfy the requirements under 42 CFR 422.2420(b)(2) and 422.2430(a), to qualify as incurred claims or quality improvement activities and are not claims or activities that are otherwise excluded under regulations. Therefore, no MLR policy changes are needed to support these type payments.”

This MLR clarification removes a major barrier to MA plan adoption of ACCESS models. Plans can treat the outcome-based payments as medical expenses that count favorably in their MLR calculations rather than administrative costs that do not, making the economics more attractive.

For Medicaid, the FAQ states: “States may allow Medicaid managed care plans to voluntarily implement ACCESS-like approaches through the In Lieu of Services Settings (ILOS) authority under 42 CFR 438.3(e)(2) and 438.16. Under this authority, plans have the option to provide services or settings that are medically appropriate and cost-effective substitutes for services or settings covered under the state plan for willing beneficiaries if authorized by the state. States have flexibility to determine whether and how an ACCESS-like model qualifies as an ILOS and how it is reflected in managed care contracts, as long as the state complies with all of the requirements in 42 CFR part 438. Because the ILOS authority is part of existing managed care regulations, states typically do not need a separate CMS waiver to implement such a model.”

This guidance makes clear that Medicaid managed care plans can adopt ACCESS-like payment models without needing state plan amendments or waivers, significantly reducing the regulatory friction for multi-payer alignment. States still need to authorize the approach, but the pathway exists within current regulations.

The cross-payer alignment strategy is explicit in CMS's approach. The FAQ note "ACCESS is designed to promote consistent, outcome-based payment structures across payers. CMS will make available payer implementation resources, including reference provider agreements, source code, and technical documentation, to help payers optionally align their contracting and performance models with ACCESS

For investors, this multi-payer alignment potential is critical to long-term value creation. Companies that can demonstrate strong outcomes in Medicare ACCESS become attractive partners for MA plans and Medicaid MCOs looking to adopt similar approaches. The standardized G-codes, outcome measures, and reporting infrastructure create interoperability across payers, reducing the administrative burden of multi-payer participation compared to fully custom contracts with each plan.

However, the timing and extent of actual multi-payer adoption remains uncertain. MA plans and Medicaid MCOs will watch Medicare ACCESS performance data before committing to similar arrangements. If early ACCESS participants demonstrate strong outcomes and cost savings, adoption will accelerate. If performance is mixed or outcomes are not well-controlled, payers will remain cautious. Investors should model multi-payer revenue as upside opportunity rather than base case, with realization dependent on demonstrated Medicare performance.

The ACCESS Tools Directory and What It Signals About CMS Strategy

The FAQ introduces a previously undisclosed element that reveals important information about CMS's implementation approach and market-building strategy. The ACCESS Tools Directory represents CMS taking on an active market-making role rather than simply defining payment rules and letting participants figure out execution.

The FAQ states: "To further support participation, CMS will launch an ACCESS Tools Directory, a CMS-hosted informational resource within the ACCESS application participant portal. The directory will help organizations identify optional software

and hardware tools that may support model participation and compliance, such as data exchange and interoperability solutions, identity verification systems, optional connected clinical devices like blood pressure cuffs, and tools that support HIPAA compliance.”

The inclusion of promotional offers is notable: “Vendors listed in the directory may also choose to include optional promotional offers, such as product discounts or service credits, for ACCESS participants. Any such offers must comply with all applicable federal and state laws, including those governing beneficiary inducements.”

The liability and endorsement disclaimers are careful: “Participation in the directory would be voluntary and non-endorsing. Vendors would submit their own listings and self-certify that their products meet all applicable federal and state requirements, including applicable FDA requirements or are otherwise subject to FDA enforcement discretion. CMS would conduct a basic review for completeness and relevance but would not independently verify, approve, or endorse any listed products. No proprietary, confidential, or beneficiary information would be collected or shared in connection with this directory.”

The interest mechanism is already open: “Vendors interested in being notified when the application form becomes available can sign up using the ACCESS Interest Form.”

This directory serves multiple strategic purposes for CMS. First, it lowers barriers to entry for smaller participants who might struggle to identify compliant vendors or critical infrastructure like HIE connectivity, FHIR APIs, or validated devices. Second, it creates competitive pressure on vendors to offer favorable pricing to ACCESS participants, which indirectly subsidizes participation costs. Third, it provides CMS with market intelligence about which vendors are actively supporting ACCESS and what their pricing looks like. Fourth, it creates a curated ecosystem that reduces fragmentation and improves interoperability across participants.

For vendors, inclusion in the directory is valuable marketing and distribution. Being listed signals CMS recognition of relevance to the model even without explicit endorsement. Promotional offers can be used to acquire customers who might not

otherwise consider the vendor's products. However, vendors take on self-certification liability and need to ensure their products actually meet the requirements they claim.

For ACCESS participants, the directory is primarily useful for organizations building infrastructure from scratch. Established digital health companies with existing clinical supply chains, data infrastructure, and HIE connectivity may not need the directory. But for provider organizations or smaller technology companies entering the market, the directory reduces the research and procurement burden for critical compliance infrastructure.

For investors, the existence of the directory signals that CMS expects a meaningful number of participants will need to build or acquire infrastructure capabilities that they currently lack. This validates the thesis that ACCESS creates market opportunities. It also confirms that operational complexity is real and not all applicants will be ready to execute even if accepted into the model.

What Has to Be True Operationally for Anyone to Make Money

ACCESS rewards a very specific operating model and punishes everything else. The simplest characterization is that CMS is turning chronic care into a receivables business where clinical KPIs function as the collection mechanism and compliance infrastructure is the price of admission.

Working capital has to be available because half the annual payment is withheld and released only after the care period ends pending performance reconciliation. A participant enrolling one thousand beneficiaries at three thousand dollars annual payment per beneficiary has one point five million dollars in withheld payments at steady state assuming uniform enrollment throughout the year. Scaling to ten thousand beneficiaries creates fifteen million dollars in withheld payments. This working capital requirement scales linearly with patient volume, creating increasing capital needs as companies grow rather than the improving cash conversion cycle typical of SaaS businesses. Companies must finance the withheld amount through

equity capital, venture debt, or strong operating cash flow from the fifty percent quarterly.

Panel management has to be rigorous because outcomes are assessed at the panel not individual patient level. The Outcome Attainment Rate measures the percent of completed care periods meeting all targets, so performance depends on achieving consistent outcomes across a meaningful share of the population. The FAQ emphasizes that “CMS determines payment based on the overall share of patients that meet their defined outcomes, compared to a minimum threshold that increases with each participation year.” Small panels create statistical noise where a few patients missing targets can drop the OAR below threshold. Large panels without process discipline create operational quality problems where care delivery becomes inconsistent and outcome rates deteriorate. Companies need to find the scaling window where panels are large enough to smooth variance but not so large that clinical quality collapses.

Measurement operations have to be bulletproof because missing data is not neutral. Claims submissions are attestations that required measures have been submitted. Billing eligibility depends on timely measure reporting. If device integrations fail, PROM completion rates drop, or data pipelines break, revenue is at risk even if care delivered was clinically sound. Companies need monitoring systems, exception handling workflows, technical support infrastructure, and audit-ready documentation to ensure measurement completeness and provenance.

Care pathway design has to align to guideline-based targets CMS specified and produce measurable change not just engagement. In CKM and eCKM, blood pressure control and lipid management are not optional nice-to-haves. They are revenue determinants. In MSK, functional outcomes measured via PROMs are what matter, not patient satisfaction with the coaching experience. In BH, symptom reduction on validated scales and functional improvement on WHODAS are the outcomes CMS pays for. Companies built around engagement metrics, NPS scores, or self-reported satisfaction will discover those metrics do not translate to ACCESS revenue unless they also drive the specific clinical and functional outcomes CMS measures.

Leakage control has to be managed because the substitute spend adjustment per parallel care initiation. Meeting the ninety percent threshold requires that at least ninety percent of aligned beneficiaries do not receive listed substitute services from other Medicare providers for the same condition during the care period. This requires coordination with primary care, rapid access to prevent beneficiaries from seeking care elsewhere due to access barriers, comprehensive scope to address the full range of needs within the track, and monitoring plus intervention to detect early warning signs before external utilization occurs.

Device logistics for eCKM and CKM tracks create operational complexity and cost intensity. Participants must purchase, provision, ship, and support cellular-connected blood pressure cuffs for all enrolled beneficiaries, with the payment rate incorporating expected device costs rather than allowing separate billing. Components need inventory management, shipping workflows, technical support, pairing and onboarding processes, identity resolution to match devices to patients, and device failure replacement protocols. The trade-off between device cost and quality may be because cheaper devices with higher failure rates reduce upfront capital but increase support costs and potentially impact outcome measurement reliability.

The ACCESS Tools Directory may help here by connecting participants with device vendors offering promotional pricing, but participants still own the operational execution and capital outlay.

Clinician staffing and Clinical Director oversight have to be real. The Clinical Director role (the FAQ consistently uses this term rather than Medical Director in the RFA) carries explicit accountability for clinical policies and procedures, patient safety plans, outcome monitoring and validation, corrective action, and regulatory compliance. The FAQ emphasizes that “organizations must enroll in Medicare as providers or suppliers and designate a physician Clinical Director to oversee clinical quality and compliance.” This is not a figurehead position. CMS requires the Clinical Director to be a Medicare-enrolled physician who is an employee or under contract with the participant.

All physicians and non-physician practitioners furnishing or supervising care must be individually Medicare-enrolled participating providers or suppliers who have reassigned their Medicare billing rights to the participating TIN and are practicing within applicable licensure and scope of practice standards. This reassignment requirement effectively prohibits use of contractors or 1099 arrangements for clinical staff unless those individuals have formally reassigned billing rights, which typically requires employment or more structured contractual relationships than simple independent contractor agreements.

FDA compliance infrastructure becomes necessary for any participant using devices that meet the definition of medical devices under the FD&C Act. The FAQ is clear that “ACCESS participants are responsible for ensuring that medical devices used in the model are legally marketed with an intended use for which the device is used in the model.” For companies using devices not yet cleared, the TEMPO pilot provides a path but adds FDA oversight, enhanced consent requirements, and data submission obligations beyond standard ACCESS reporting.

Medicare enrollment must be completed before participation. The FAQ directs organizations to the Provider Enrollment, Chain, and Ownership System (PECOS) and emphasizes that “because ACCESS applications cannot be approved until Medicare enrollment is complete, organizations that are not yet enrolled are encouraged to begin the Medicare enrollment process as early as possible to avoid delays in model participation.”

Underwriting Framework for Investors

For venture investors evaluating ACCESS-focused companies, the traditional digital health underwriting framework requires significant modification. Standard SaaS metrics around annual recurring revenue, net dollar retention, customer acquisition cost, and lifetime value remain relevant but insufficient for assessing businesses where fifty percent of revenue is withheld for up to twelve months and final payment depends on achieving specific clinical outcome thresholds for a percentage of patients.

The first underwriting question is whether the company can actually be the participant. ACCESS participation requires Medicare Part B enrollment as provider or supplier excluding DMEPOS and laboratory suppliers. The FAQ clarifies the enrollment process and timeline implications. If the company is a pure software vendor or platform operator, it cannot directly participate without building or acquiring a provider entity, which changes compliance posture, governance, liability exposure, and cost structure fundamentally. Investors should treat this as a core capability question not a minor operational detail.

The second underwriting question is clinical outcomes track record with the same rigor ACCESS requires. The FAQ emphasizes that “full payment depends on achieving measurable health outcomes, such as improvement or control of blood pressure or hypertension.” Rather than evaluating published studies or customer testimonials supporting evidence for product effectiveness, investors must assess clinical outcome data as direct predictors of revenue realization. A company with strong user engagement metrics and customer satisfaction but inconsistent clinical outcomes faces significantly impaired revenue potential compared to one with modest engagement but reliable outcome achievement.

The distribution of patient outcomes across the population matters more than average outcomes because the Outcome Attainment Rate measures the percentage of patients meeting all required targets rather than average improvement. A company achieving a fifteen mmHg average blood pressure reduction but with high variance such that only forty percent of patients meet the ten mmHg threshold faces a twenty percent revenue reduction via the Clinical Outcome Adjustment in year one. A company achieving an eleven mmHg average reduction with lower variance such that fifty-five percent of the population meets the threshold receives full payment despite lower average improvement. Investors should request outcome distribution data not just means and ask what percentage of the current patient population would meet ACCESS targets if enrolled today.

The ability to predict which patients will achieve outcomes before enrollment significantly impacts unit economics and potentially creates adverse selection dynamics. Companies that can identify likely responders and focus enrollment on those patients could achieve higher Outcome Attainment Rates and capture full

payments, while those with less selective enrollment or emphasis on serving challenging patients may face payment reductions despite delivering valuable care. The required clinical exclusions prevent the most severe selection, but substantial room remains for variation in patient population risk. Investors should understand patient selection criteria, assess whether they constitute cherry-picking or appropriate matching of clinical capability to patient need, and model how aggressive selection affects addressable market size.

Working capital implications of fifty percent payment withholding create substantial capital intensity beyond typical digital health models. Investors should model withheld balances at target enrollment milestones and ensure sufficient capital is raised to finance working capital needs through projected growth. The withhold mechanics also create asymmetric risk: companies that grow quickly accumulate withheld balances before outcome data from early cohorts is available, creating exposure if early performance is weaker than projected. Conservative underwriters should stress test scenarios where year one outcome attainment lands at forty percent, triggering twenty percent revenue reductions and model the impact on cash run rate and follow-on funding needs.

The FFS exclusion creates revenue displacement risk for companies that currently derive Medicare revenue from fee-for-service billing or operate through provider entities that do. The exclusion prevents participants and affiliated entities from billing Medicare FFS for aligned beneficiaries during active care periods. Affiliation is defined as five percent or greater ownership interest, operational control or day-to-day management, or reassignment relationships. For provider groups currently monetizing chronic care management codes, remote patient monitoring codes, or episodic visits, shifting patients into ACCESS represents revenue migration not net revenue. Investors should model the displacement impact and assess whether OTC payments more than compensate for lost FFS revenue.

Measurement provenance readiness is critical. Programs relying on self-reported values will fail compliance requirements. Investors should assess what percentage of the target population currently uses connected devices meeting CMS requirements, how often readings are taken and whether protocols align with CMS standards, and

logistics including procurement, provisioning, shipping, pairing, technical support and failure replacement, data integration architecture including timestamping, verification, identity resolution, and audit trails, and PROM administration infrastructure including mode of delivery, response rate monitoring, and scoring fidelity. The ACCESS Tools Directory may provide vendor options, but participants still own execution and costs.

Care coordination capability determines substitute spend performance. The ninety percent threshold allows only minimal external service initiation before payment reductions begin. Investors should assess the company's health information exchange connectivity and Direct Messaging infrastructure (or ability to access vendors through the Tools Directory), monitoring of beneficiary claims data via BCDA API to detect external utilization, protocols for coordinating with primary care and referring clinicians, rapid access and responsiveness to reduce beneficiary incentive to seek elsewhere, and comprehensiveness of service offerings relative to track scope.

FDA compliance infrastructure requires evaluation for any company using devices meeting the medical device definition. The FAQ makes clear that participants are responsible for ensuring devices are legally marketed for their intended use. Companies with FDA-cleared devices have straightforward compliance. Companies with devices not yet cleared must evaluate whether TEMPO participation makes sense strategically. TEMPO provides market access but adds FDA oversight, enhanced beneficiary consent requirements reducing conversion rates, and data submission obligations. Investors should model the impact of enhanced consent on enrollment conversion and assess whether the company can manage the additional regulatory burden.

The regulatory and compliance infrastructure required for Medicare participation creates both barriers to entry and potential moats. Companies already participating in Medicare through other pathways have significant advantages, while pure consumer or commercial-only companies face twelve to eighteen month buildout timelines. FAQ guidance on Medicare enrollment through PECOS provides a clear path but the timeline is long enough that companies should start immediately. Investors should assess whether the company has existing Medicare enrollment and billing

infrastructure, prior experience with CMS models or Medicare Advantage, compliance and program integrity capabilities including documentation, audit preparedness, and internal controls, and health information technology infrastructure including FHIR APIs, HIE connectivity, and care coordination workflows.

ACO relationship strategy becomes important given the two-year benchmark exclusion period for ACCESS spending. Companies should evaluate opportunities to partner with ACOs in 2026-2027 to demonstrate value before the spending gets incorporated into benchmarks in 2028. ACOs have incentive to test ACCESS participants during the exclusion window since downside is limited while upside from improved chronic disease management is not offset by benchmark increases. After 2028, only ACCESS participants demonstrating total cost of care reduction net of OAP amounts will be attractive ACO partners. Investors should assess the company's ACO relationships and strategy for demonstrating total cost of care value.

Multi-payer alignment potential depends on Medicare performance. The FAQ clarifies that MA plans can adopt similar arrangements without waivers and that Medicare MCOs can use ILOS authority. CMS providing reference payer implementation resources further reduces friction. However, other payers will wait for Medicare performance data before committing. Investors should model multi-payer revenue upside dependent on strong Medicare outcomes rather than base case.

The talent and organizational capability requirements are distinct from typical digital health hiring needs. Clinical Directors qualified to oversee virtual chronic disease management programs and willing to assume the accountability and liability the role entails may be limited particularly for smaller or earlier-stage companies. Clinic staff capable of delivering effective technology-enabled care while meeting documentation and compliance requirements need training and management. Technology and operations teams must develop FHIR integration, HIE connectivity, and care coordination capabilities many digital health companies lack.

Twenty Company Examples: Who Fits, Who Gets Wrecked, and Why

These examples are based on the representative organizations image showing companies that submitted intent to apply to ACCESS. Analysis focuses on publicly available information about business models, clinical focus areas, and operational capabilities to assess fit with ACCESS requirements including the new information from the FAQ. These are not claims that any specific company is definitely applying, predictions of success, but rather illustrations of how different business models and capabilities map to ACCESS underwriting considerations.

Omada Health operates a comprehensive digital care platform for cardiometabolic conditions including diabetes prevention, diabetes management, hypertension, and musculoskeletal health. Founded in 2011 with over 250 million raised, the company serves more than 1900 employers and health plans reaching over 15 million eligible members. Omada reports published outcomes data showing A1c reductions, weight loss, and blood pressure improvements in their commercial population.

For ACCESS underwriting with the new FAQ information, Omada's strengths include direct clinical focus alignment with eCKM and CKM tracks, existing connected device operations for blood pressure monitoring and weight scales that could meet timestamped source-verifiable transmission requirements, established care delivery infrastructure with coaches and clinicians, and demonstrated outcomes in target conditions. The key diligence questions are whether Omada has completed Med Part B enrollment or has timeline to complete before their target cohort start (the

FAQ emphasizes starting this process immediately), how their Clinical Director structure and physician oversight will satisfy ACCESS requirements given their historic coach-centric model, whether outcome distributions in their commercial population translate to Medicare populations and meet ACCESS thresholds, how they will manage the FFS exclusion if they operate through or alongside provider entities that currently bill Medicare, and whether their devices meet the validation and connectivity requirements or need to be upgraded.

The device cost integration for eCKM and CKM where the payment rate incorporates blood pressure cuff costs rather than separate billing may work in Omada's favor if they already distribute connected devices and have optimized supply chain and logistics. The ACCESS Tools Directory could provide alternative device vendors if their current suppliers do not meet requirements. Their challenge is demonstrating that their care model can achieve outcome targets across the full bundle of required measures including blood pressure, lipids, weight, and A1c, not just the subset they have historically emphasized in marketing.

Omada likely does not need TEMPO since they focus on lifestyle intervention and coaching rather than novel medical devices requiring FDA clearance, but they still need to ensure any devices used meet FDA requirements.

Virta Health focuses specifically on type 2 diabetes reversal through continuous remote care combining medical, nutritional, and behavioral support with an emphasis on nutritional ketosis. Founded in 2014 with over \$370 million raised, the company publishes peer-reviewed clinical outcomes data demonstrating A1c reductions, medication discontinuation, and weight loss with two-year data showing sustained diabetes reversal for a meaningful percentage of patients.

Virta's physician-led care model with continuous remote monitoring maps closely to ACCESS CKM track requirements. Their strength is demonstrated clinical outcomes in diabetes specifically, with published data that could directly support ACCESS underwriting. The questions are whether their intensive nutritional ketosis intervention can achieve outcomes across the full CKM measure set including blood pressure and lipid control which may not be as central to their current protocol,

whether their emphasis on medication reduction creates tension with CMS outcomes targets that allow any path to control including medication use, how they will manage patients with CKD or ASCVD in addition to diabetes given their historic diabetes focus, and whether their care intensity and cost structure works under ACCESS payment rates that will be announced in 2026.

Virta's emphasis on diabetes remission is clinically valuable but not what ACCESS explicitly pays for. ACCESS measures A1c control or reduction, not remission or medication freedom. If Virta's model achieves A1c targets but requires higher care intensity than payment rates support, the unit economics fail even if clinical outcomes are strong.

Virta likely needs to add blood pressure cuff distribution for their CKM patients not already doing so, and ensure the devices meet the timestamped source-verified transmission requirements. They may be able to source these through the ACCESS Tools Directory if needed. They do not appear to need TEMPO since their intervention is primarily nutritional and behavioral with physician oversight rather than depending on novel medical devices.

Teladoc Health via their Livongo acquisition operates a connected device program for diabetes and hypertension reaching millions of members through employer and plan contracts. As a large publicly traded incumbent with over ten billion market capitalization at various points, Teladoc has resources for Medicare infrastructure buildout and regulatory compliance.

The underwriting concerns for an incumbent are strategic alignment and execution focus. ACCESS requires the participant to own Medicare compliance, outcome accountability, and care coordination in ways that large platforms typically delegate to payer partners. If Medicare is a strategic priority with dedicated product and operations teams, Teladoc could leverage existing device distribution and coaching infrastructure. If Medicare is treated as a small experimental channel, execution quality will suffer and outcome performance may lag.

The FFS exclusion is particularly important for Teladoc if they operate through own provider entities that currently bill Medicare for telehealth visits, chronic care management, or other services. Shifting patients into ACCESS could cannibalize existing revenue streams. Investors should model this as a portfolio optimization problem not pure incremental opportunity.

Teladoc's Livongo devices likely meet basic connectivity requirements but may require upgrades to ensure timestamped source-verifiable transmission with manual entry prohibited. The ACCESS Tools Directory is probably not necessary for Teladoc given their scale and existing vendor relationships. TEMPO is unlikely to be relevant unless they are developing novel device capabilities.

The two-year ACO benchmark exclusion period creates opportunity for Teladoc to partner with ACOs for ACCESS participant services in 2026-2027 without immediate benchmark impact, then demonstrate total cost of care value before the spend is incorporated in 2028.

Hinge Health and Sword Health represent the digital MSK category with physical therapy programs combining exercise therapy, wearable sensors or computer vision and PT oversight. Hinge Health founded in 2014 has raised over 800 million and serves more than 1200 employer and health plan customers. Sword Health founded 2015 has raised over 300 million serving over 2000 enterprise customers. Both companies publish outcomes data showing pain reduction and function improvement.

For ACCESS MSK, these companies have clear clinical alignment and existing outcome measurement via PROMs. Their challenges are to substitute spend management and Medicare population characteristics. MSK is the track where substitute services are most common because beneficiaries with chronic pain frequently receive physical therapy, imaging, injections, and specialty consultations from other providers. Keeping substitute PT and OT evaluations below ten percent of the panel requires tight primary care coordination and rapid access.

The FAQ clarification that "the MSK track is focused on resolving chronic pain during the initial care period and does not include an optional follow-on period"

critical for unit economics. Unlike eCKM, CKM, and BH where participants can generate recurring revenue from Follow-On Period payments, MSK participants get one twelve-month bite per patient. This means customer lifetime value is captured at the Initial Period payment, and participants need continuous new patient acquisition rather than building a stable recurring revenue base from retained patients.

This single-period structure makes MSK economics fundamentally different and potentially less attractive than other tracks unless the Initial Period payment rate is substantially higher to compensate for lack of continuation revenue. Investors should carefully model customer acquisition costs against single-period revenue and assess whether the unit economics work without Follow-On Period payments.

The Medicare population also differs from employer populations in important ways. Older adults have more comorbidities, mobility limitations, and potentially cognitive issues affecting exercise therapy adherence. Programs designed for working-age adults may need significant protocol modifications for Medicare populations. Investors should assess whether the companies have Medicare-specific outcome data or will be extrapolating from commercial experience.

The MSK PROM-based outcome measures mean revenue depends entirely on patient-reported pain and function scores, not on clinical biomarkers. This creates different measurement challenges around PROM completion rates, response validity, and potential for gaming. CMS's requirement that PROMs be collected without modification and with audit-ready documentation is designed to prevent this, but participants still need robust measurement operations.

Neither Hinge nor Sword likely needs TEMPO since their wearable sensors and computer vision systems for exercise tracking are likely not classified as medical devices requiring premarket authorization, or if they are, the companies likely already have appropriate clearances. The ACCESS Tools Directory may be useful for HII connectivity or identity verification systems if these companies do not already have these capabilities.

Noom, known for psychology-based weight management with over 650 million registered users and tens of millions of users globally, represents the consumer behavior change category. For ACCESS eCKM where obesity is a qualifying condition, Noom's high strength in engagement and habit change could be relevant.

The fundamental question is whether Noom has or can build the clinical entity and biomarker monitoring infrastructure ACCESS requires. Their consumer model with subscription pricing and app-based content differs substantially from Medicare's enrollment, payment, and compliance requirements. The FAQ emphasizes that participants must be Medicare Part B enrolled providers or suppliers with physician Clinical Directors and compliance with HIPAA as covered entities. If Noom has expanded into clinical weight management with prescribing, device-connected monitoring, and outcome measurement, ACCESS could be viable. If they remain primarily a consumer engagement app with light clinical staffing, the gap to ACCESS requirements is large.

The eCKM track requires not just weight management but integrated management of hypertension, dyslipidemia, and prediabetes with blood pressure, lipid, weight, and A1c outcome targets. Noom would need to demonstrate capability across this full clinical scope, not just weight loss, to succeed in ACCESS.

Noom would need to add blood pressure cuff distribution meeting the timestamp and source-verifiable transmission requirements, likely source these through the AC Tools Directory since device logistics are not their current core competency, conduct Medicare Part B enrollment, hire or contract a physician Clinical Director, build device connectivity for care coordination, and implement FHIR reporting infrastructure. This is a substantial buildout suggesting ACCESS is not a near-term opportunity for Noom unless they have been quietly developing these capabilities.

TEMPO is unlikely to be relevant for Noom unless they are developing novel medical devices for metabolic monitoring or intervention.

Headspace represents the consumer meditation and mindfulness category that has expanded into clinical behavioral health through acquisitions. Their Ginger

acquisition and subsequent merger created Headspace Health combining on-demand mental health coaching and therapy with the consumer mindfulness app.

For ACCESS BH, the clinical behavioral health platform from Ginger could potentially support participation while the consumer Headspace app would not directly generate ACCESS revenue. The FAQ clarifies that participants must be Medicare Part B enrolled providers or suppliers with physician Clinical Director oversight. The key questions are whether Headspace Health operates as a Medicare-enrolled clinical entity capable of being the participant, whether their care model can achieve PHQ-9, GAD-7, and WHODAS outcome targets in Medicare populations, how they will manage Clinical Director oversight and physician involvement given their health coach and therapist focus, and whether their digital-first asynchronous model provides sufficient clinical touchpoints for older adults with depression and anxiety who may have complex medication regimens and comorbidities.

The BH requirement that all patients receive both PHQ-9 and GAD-7 assessments regardless of primary diagnosis, plus WHODAS functional assessment, creates measurement burden. Programs built for employer populations accustomed to a paper-based surveys may face lower completion rates in Medicare populations with less digital fluency.

Headspace likely does not need TEMPO since therapy and coaching delivered by licensed clinicians does not involve medical devices requiring FDA clearance. They would need to ensure Medicare enrollment, Clinical Director designation, HIE connectivity for care coordination, and FHIR reporting infrastructure. The ACC Tools Directory may be useful for these compliance infrastructure pieces.

The two-year ACO benchmark exclusion creates opportunity for Headspace to partner with ACOs seeking behavioral health management without immediate benchmark impact, which could be a valuable go-to-market channel.

Brightside, Meru Health, Grow Therapy, and SonderMind represent different behavioral health operating models. Brightside offers psychiatry and therapy with medication management for anxiety and depression. Meru Health provides a structured digital

program with therapist support and biofeedback. Grow Therapy and SonderMind marketplace and network models helping people find therapists and navigate insurance.

Brightside's medication management focus aligns with BH track requirements and their psychiatry involvement could support Clinical Director designation. The questions are Medicare enrollment status, outcome attainment rates in their current population, and care coordination infrastructure for interacting with primary care physicians. They likely do not need TEMPO and could use the Tools Directory for HIE connectivity if needed.

Meru Health's structured program with biofeedback introduces operational questions about hardware logistics and whether the biofeedback component is necessary to achieve outcomes or creates friction that hurts retention. Their model would need to demonstrate that the structure and biofeedback translate to measurable PHQ-9 and GAD-7 improvement meeting CMS thresholds. Depending on how their biofeedback hardware is classified, they might need FDA clearance or could potentially use TEMPO if the device improves outcomes but is not yet cleared.

Grow Therapy and SonderMind face the hardest path because marketplace models are structurally misaligned with ACCESS. The FAQ emphasizes that participants must have physician Clinical Directors overseeing care delivery and achieving outcomes. ACCESS pays a participant entity to manage outcomes across a panel with standardized protocols and measurement. Marketplaces connect people to independent clinicians who practice autonomously. To participate in ACCESS, these companies would need to transform into clinically governed care delivery organizations with centralized measurement, quality oversight, and accountability. That is a different business requiring different capabilities and economics. The ACCESS Tools Directory does not solve this structural problem.

Biofourmis operates remote patient monitoring and analytics with FDA-cleared algorithms for detecting clinical deterioration, historically focused on heart failure and post-discharge monitoring. For ACCESS, their FDA clearances and clinical validation studies could support regulatory compliance, but their traditional hospital-based model may not align with the program's requirements.

and health system customer base differs from the direct-to-patient enrollment model ACCESS requires.

If Biofourmis has expanded into continuous chronic disease monitoring for cardiometabolic conditions, their sensor technology and analytics could support eCKM or CKM track participation. The questions are whether they have built the patient enrollment, care delivery, and engagement infrastructure required for longitudinal chronic disease management versus their historic acute monitoring focus, and whether their device costs and clinical staffing models work under ACCESS payment rates.

Biofourmis likely already has FDA clearances for their devices so TEMPO is probably not needed, though they could potentially use it if developing new device capabilities specifically for ACCESS. Their existing FDA regulatory experience is an advantage. The ACCESS Tools Directory may be useful for HIE connectivity and identity verification systems to support the direct-to-patient model.

Cadence, Somatus, and Monogram Health represent value-based kidney care and home specialty provider models. CKD is explicitly part of the CKM track and CKM includes eGFR and uACR submission requirements in the measure set.

These operators are already built to handle complex Medicare populations, multi-physician care coordination, and outcome accountability through existing value-based contracts. Their advantage is operational maturity in Medicare and comfort with capitated payment. The unique challenge is the FFS exclusion and how it interacts with existing billing patterns. If they currently bill for nephrology visits, chronic care management, transitional care, or other services, shifting beneficiaries into ACCM could suppress those claims during active care periods.

The FAQ clarification on ACO benchmark treatment is particularly relevant for companies. The two-year exclusion period means they can partner with ACOs for ACCESS-based kidney care management in 2026-2027 without the spending affect. ACO benchmarks immediately. If they demonstrate value in reducing total cost of care,

care through better CKD management and progression prevention, ACOs will continue the relationship after the spending gets incorporated in 2028.

Investors should model ACCESS as a portfolio optimization question: where does it sit relative to existing kidney-focused value-based contracts, does the OAP compensate for displaced FFS revenue plus the incremental cost of meeting ACC requirements, and does the fifty percent withholding create working capital strain given their existing capital structure.

These companies likely do not need TEMPO and probably already have most regulatory compliance infrastructure. The ACCESS Tools Directory may not add much value to these mature Medicare participants.

Hello Heart focuses on blood pressure tracking and cardiovascular risk reduction which maps directly to eCKM and CKM hypertension management. However, as a device and app company rather than a clinical provider entity, Hello Heart faces structural challenges becoming an ACCESS participant directly. The FAQ is clear that participants must be Medicare Part B enrolled providers or suppliers with physician Clinical Directors. The more plausible pathway is serving as measurement infrastructure for participants via inclusion in the ACCESS Tools Directory.

If Hello Heart has built or acquired clinical operations to become a provider entity, ACCESS could be viable. Investors should assess whether they have Medicare enrollment, physician Clinical Director designation, care delivery staff, and the clinical scope to manage the eCKM or CKM measure bundle beyond just blood pressure.

Alternatively, Hello Heart could position as a vendor in the ACCESS Tools Directory providing validated blood pressure cuffs and monitoring infrastructure to ACCESS participants. This is probably the more natural fit given their current business model.

AliveCor and iRhythm operate in cardiac monitoring with FDA-cleared devices for arrhythmia detection. These are not directly aligned with initial ACCESS tracks as cardiac arrhythmia monitoring is not part of eCKM or CKM. Their relevance is indirect: arrhythmia detection can support cardiometabolic risk management, but

ACCESS payments are tied to the track outcomes CMS defines (blood pressure, weight, A1c), not broader risk detection.

Unless CMS adds cardiac-specific tracks in future years, these companies are positioned as monitoring tools used by other participants than as participants themselves. They could potentially list in the ACCESS Tools Directory as optional cardiac monitoring vendors for participants who want enhanced cardiovascular oversight beyond the required measures.

Their existing FDA clearances mean TEMPO is not needed, and they already understand medical device regulatory compliance.

Whoop and Oura are consumer wearables with continuous sensing for activity, sleep, heart rate variability, and recovery metrics. While these devices generate rich physiological data, ACCESS does not pay for those metrics. CMS is paying for blood pressure measured via validated upper arm cuffs, lab values from accredited sources, weight, and validated PROM scores. Consumer wearables could play a role in engagement, adherence monitoring, or supplemental data, but the core reimbursement measures require different devices and workflows.

Investors should not assume that general-purpose wearables capture ACCESS reimbursement unless CMS expands track definitions or measurement requirements in future years to include metrics like heart rate variability, sleep quality, or activity levels as outcome measures or risk adjusters.

These companies could potentially list in the ACCESS Tools Directory as optional engagement and adherence monitoring tools for participants, but they would not be core to the payment and measurement model. They likely do not need TEMPO since consumer wearables are generally not classified as medical devices requiring premarket authorization.

What to Watch Before Rate Cards Drop 2026

The structural analysis above is complete with information available in the RFA FAQ, but the economic analysis is incomplete without payment rates and future threshold trajectories. CMS states that payment rates and related model parameters will be announced in 2026 in advance of the March 20, 2026 initial application deadline.

When rates are published, investors should immediately assess whether they cover all-in cost of compliant ACCESS participation including clinical staffing at level needed to achieve outcomes, Clinical Director oversight, device procurement and distribution for eCKM and CKM, care coordination infrastructure, FHIR report and HIE connectivity, program integrity and audit preparedness, potential TEM participation costs if using devices under enforcement discretion, and working capital carrying cost for the fifty percent withholding.

If rates only support minimal clinical staffing or automated intervention models, companies will face a choice between underinvesting in care delivery and missing outcome thresholds, or overinvesting and operating at negative margin. Neither is sustainable. Rates need to support the full operational stack CMS describes in the requirements or the model selects for corner-cutting and eventual failure.

The second critical piece of information is the future Outcome Attainment Threshold trajectory. CMS says the threshold starts at fifty percent in year one and increases in later years up to a defined upper limit, with the schedule to be published in 2026. The slope of that increase determines how quickly participants must improve performance and how much operational leverage exists.

If the threshold rises to sixty percent in year two, seventy percent in year three, and eighty percent in year four, companies face extreme pressure to optimize clinical protocols, refine patient selection, and scale operational quality rapidly. If the threshold rises more gradually to fifty-five percent in year two and sixty percent in year three, the learning curve is more forgiving. Investors should model multiple scenarios with different threshold trajectories and assess how sensitive their unit economics are to threshold assumptions.

The third piece is the Substitute Spend Threshold trajectory and the specifics of track's Substitute Spend List. The RFA includes initial lists in Appendix E, but CMS may modify these over time to reflect changes in billing codes, utilization patterns and model goals. The breadth of the lists determines how hard the ninety percent threshold is to achieve.

If the lists are narrow and include only obvious duplicates like new PT evaluation while an MSK participant is active, many participants will clear the threshold. If lists are broad and include common services like lab orders, care coordination or specialist consultations that primary care physicians routinely initiate for patients with chronic conditions, the ninety percent threshold becomes very difficult and Substitute Spend Adjustment becomes the binding constraint on revenue for many participants.

Investors should also watch for CMS clarification on several operational details not fully specified in the RFA or FAQ. The Implementation Guide promised for publication will include technical specifications for FHIR APIs, data submission standards, alignment and eligibility workflows, and reconciliation processes. Companies need this level of detail to build systems and cannot finalize technical architecture without it.

Another important signal will be the volume and composition of actual applications after the March 20, 2026 deadline for the first cohort. If hundreds of organizations apply across all four tracks, CMS has successfully created a competitive market and the model has achieved ecosystem buy-in. If only a handful apply, it suggests pay rates are too low, operational requirements are too burdensome, or market perception is that the model is not viable. The presence or absence of large incumbents like major health systems, Medicare Advantage plans launching provider entities, or established digital health platforms will signal whether sophisticated organizations view ACCESS as strategic opportunity or regulatory science experiment.

Investors should watch CMS communication about benchmark setting and risk adjustment methodology for public outcome reporting. The FAQ states that "CMS will maintain a public directory of ACCESS participants, including the conditions

they treat and their risk-adjusted clinical outcomes, so patients and referring providers can make informed choices.” The specific risk adjustment approach determines how fairly performance is compared across participants serving different patient populations. If risk adjustment is inadequate, participants serving sicker or more socioeconomically disadvantaged populations will appear to perform worse, even if their clinical care is equivalent, creating pressure to avoid complex patients. If adjustment is robust, comparisons will be more equitable but the methodology is complex and potentially controversial.

The TEMPO pilot timeline and application process need monitoring. The FAQ states that “manufacturers interested in TEMPO should apply directly to FDA once the application process opens” but does not specify when that will be. Companies with devices that would benefit from TEMPO need to understand the timeline and application requirements to plan whether this pathway is viable for their first commercial participation or requires waiting for a later cohort.

Finally, investors should monitor developments in multi-payer alignment. The FAQ clarifies that MA plans can adopt similar arrangements without waivers and Medicare MCOs can use ILOS authority, with CMS providing reference payer implementation resources. If major Medicare Advantage plans announce they will align with ACCES payment methodology and outcome measures for their networks in 2026 or 2027, the addressable market expands dramatically and the operational investment in ACCES compliance pays dividends across multiple payer channels. If MA plans ignore ACCES or develop competing frameworks, the model remains Medicare FFS or capitated and the total opportunity is more limited.

The ACO benchmark incorporation timeline in 2028 creates a natural evaluation point. If ACCES participants demonstrate strong outcomes and total cost of care reduction during the 2026-2027 exclusion period, ACO relationships will strengthen and expand. If performance is mixed or total costs are not well-controlled, ACO enthusiasm will cool. Investors should track early performance data and ACO adoption patterns to assess whether ACCES becomes embedded in ACO strategy or remains peripheral.

ACCESS represents CMS attempting to build a functioning market for technology-enabled chronic care where payment is tied to outcomes, measurement is standard and auditable, competition is based on demonstrated clinical performance, and regulatory compliance creates both barriers and moats. The FDA TEMPO pilot is a novel dimension enabling device innovation under enforcement discretion while collecting real-world evidence under FDA oversight. The ACO benchmark exclusion period creates favorable conditions for early adoption and value demonstration. ACCESS Tools Directory signals CMS commitment to reducing barriers and building an ecosystem.

If the payment rates announced in 2026 are adequate and the operational requirements are calibrated correctly, ACCESS could become the primary reimbursement pathway for digital health companies serving Medicare populations and potentially influence commercial payer approaches through multi-payer alignment. If the rates are inadequate or the operational burden is excessive relative to payment, ACCESS will select for either well-capitalized organizations willing to operate at low or negative margin to establish market position, or for lower-quality operators who cut corners on care delivery, measurement integrity, or compliance until CMS enforcement catches them.

The investor challenge is determining which scenario will unfold before committing capital to ACCESS-dependent business models. The structural design is now fully visible through the RFA and FAQ. The economic viability depends on parameters CMS will announce in 2026. Companies and investors have until March 20, 2026, to decide whether to participate in the first cohort or wait for later cohorts with more operational clarity and market performance data.



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