

# Largest CMS Contractors: Leading Companies in Healthcare Administration and Innovation

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The Centers for Medicare and Medicaid Services (CMS) collaborates with several private-sector partners to manage its large-scale programs, which serve millions of Americans. Here's a look at some of CMS's largest contractors, their scope of work, and leadership.

## 1. Noridian Healthcare Solutions

- **Scope:** Noridian is a major CMS contractor, serving as a Medicare Administrative Contractor (MAC) that processes claims and manages compliance across multiple regions. This partnership is essential for efficient Medicare Part A and Part B administration.
- **Leadership:** Led by CEO David Horazdovsky, Noridian's management is focused on delivering effective solutions in claims processing and customer service.
- **CMS Revenue:** Noridian's contract obligations with CMS reach hundreds of millions annually, crucial to supporting Medicare services in multiple states.

## 2. Palmetto GBA

- **Scope:** Palmetto GBA, also a MAC, handles Medicare claims processing, customer support, and fraud prevention across multiple jurisdictions. They play a crucial role in quality assurance and efficiency.
- **Leadership:** With Joe Johnson at the helm, Palmetto is known for their advancements in fraud detection and claims processing technology.

- CMS Revenue: Palmetto's CMS contracts amount to several hundred million dollars each year, making it a key player in CMS's operational strategy.

### 3. Maximus

- Scope: Maximus provides operational support, from enrollment services to appeals and eligibility determinations. Their work assists CMS in managing Medicare and Medicaid programs.
- Leadership: President and CEO Bruce Caswell focuses on technology-driven government services to enhance user experience and efficiency.
- CMS Revenue: With CMS as a primary client, Maximus's government contracts generate around \$1.5 billion annually, a major portion of their revenue base.

### 4. Cognizant

- Scope: As CMS shifts toward digital and data solutions, Cognizant provides critical IT infrastructure and digital transformation services, including claim processing and data management.
- Leadership: CEO Ravi Kumar S leads Cognizant in advancing CMS's data and digital capabilities, driving modernization within federal healthcare systems.
- CMS Revenue: Cognizant's healthcare-related contracts contribute several hundred million dollars annually, making CMS a substantial client in their portfolio.

#### Why It Matters

These partnerships are vital to the success of CMS's mission to deliver accessible, high-quality care. Each of these contractors brings unique strengths, from claim processing to digital innovation, driving efficient administration of programs essential to millions of Americans.

Public-private partnerships like these enable CMS to improve healthcare delivery and adapt to evolving needs in the healthcare system.



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