

The USB-C Port for Healthcare AI: Why MCP Is the Protocol That Actually Matters Right Now

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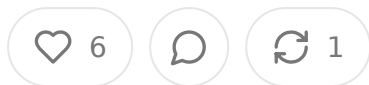


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Abstract

- MCP, open-sourced by Anthropic in late 2024 and donated to the Linux Foundation in Dec 2025, solves the classic M x N integration problem for AI agents connecting enterprise systems

- Athenahealth announced Aug 2025 an industry-first MCP server on athenaOne framing it as the connective tissue for their AI-native platform serving 160,000+ providers

- The protocol dramatically lowers the cost of building agentic health tech, but introduces serious HIPAA/PHI risk surface that founders and investors cannot ignore

- FHIR + MCP is the architectural stack that will define the next generation of workflow tools

- Investment implications span ambient documentation, prior auth automation, clinical decision support, and interop infrastructure

What MCP Actually Is (and Why Everyone Keeps Explaining It Badly)

There's a particular flavor of tech explanation that shows up in healthcare conferences where someone puts up a slide with a bunch of boxes and arrows and calls it "interoperability." MCP has started getting that treatment. So let's skip the slide version.

MCP, or Model Context Protocol, was originally released by Anthropic in late 2024 as an open standard, and then donated to the Linux Foundation's Agentic AI Foundation in December 2025. The spec has since attracted formal backing from OpenAI, Google, DeepMind, Microsoft, and AWS, which is about as close as you get to a consensus standard in AI infrastructure. As of mid-2025, there were reportedly over 5,000 MCP servers listed in the Glama MCP Server Directory, with more than 115 production-grade vendor implementations.

The core problem MCP solves is what computer scientists call the $M \times N$ integration problem. If you have five AI models and five enterprise systems, you don't have five integrations, you have twenty-five. Each model needs custom glue code for each system. Every time the model updates or the API version changes, something breaks. Multiply that across a health system's tech stack, which might include a primary care EHR, a PACS system, a lab information system, a scheduling platform, and several revenue cycle tools, and the engineering cost of connecting AI agents to real clinical data is enormous. MCP flattens that matrix. Instead of point-to-point custom integrations, every model plugs into MCP and every system plugs into MCP. The analogy that stuck, because it's genuinely accurate, is USB-C. One port, multiple devices, standardized handshake.

Technically, MCP operates over a lightweight JSON-RPC layer and defines three building blocks for how AI agents interact with external systems: action tools (things the agent can do), read-only resources (data the agent can pull), and reusable prompts and templates. The agent doesn't need to know the underlying schema of your EHR or your billing system. It expresses a need, the MCP server handles the translation, applies access controls, and returns a structured response. The host layer can be designed to encrypt in transit, log every call, and enforce least-privilege access. Done right, it's actually a more auditable architecture than a lot of the bespoke integrations currently running in production across health systems.

The reason this matters specifically in healthcare is that health data is probably the most structurally complex regulated data domain that exists. FHIR, HL7, DICOM, LOINC, SNOMED, RxNorm, ICD-10, prior auth formats, payer-specific EDI, state-level HIE feeds, the list goes on. Before MCP, connecting an LLM to even a subset of this required domain-specific engineering that only a handful of teams really got right. What MCP does is provide a standardized discovery and communication layer that makes it possible for a well-built agent to navigate that complexity without custom hardcoding. When paired with FHIR R4, which is the current gold standard for structured clinical data exchange, you start to get a stack that can actually expose the full context of a patient encounter to an AI model in a controlled, auditable way.

The Healthcare Interoperability Problem MCP Was Born to Solve

To understand why MCP landed with such traction in health tech specifically, you have to appreciate how bad the status quo is. Not bad in a generic “healthcare is behind technology” sense, but structurally, mechanically broken in ways that have resisted decades of regulatory pressure and investment.

The 21st Century Cures Act and its ONC information blocking rules were supposed to liberate clinical data. TEFCA was supposed to create the trusted exchange framework that made nationwide interoperability real. FHIR mandates on payer-provider interactions under CMS interoperability rules were supposed to mean that, by now

patient's data would flow reasonably well between their primary care doc, their specialist, their hospital, and their payer. The reality is that compliance happens at the minimum viable level. Most EHR vendors built FHIR endpoints that technically pass certification tests but return incomplete records, require friction-heavy OAuth flows, and don't actually surface the clinical context that makes the data useful. Athenahealth, to their credit, was the first company to implement TEFCA across eligible customers at scale, reportedly connecting over 100,000 providers to the national exchange framework. That's a real differentiator in the ambulatory market and provides meaningful context for why they'd be first to layer MCP on top of it.

The deeper problem is that even when data moves between systems, it moves as documents or discrete fields stripped of context. A CCD (Continuity of Care Document) arriving in an EHR inbox might contain a patient's med list and problem list, but none of the clinical reasoning behind it. Medications get duplicated. All data conflict. Lab trends that span multiple care settings don't reconcile automatically. Clinicians end up being the integration layer, spending cognitive energy resolving data conflicts instead of doing clinical work. Studies consistently show that physicians spend somewhere between one-third and one-half of their working hours on documentation and administrative tasks. At 160,000+ providers on the athenaOne platform, even small efficiency gains multiply fast.

What MCP changes in this context is that it makes it possible for an AI agent to just receive a document dump from a FHIR endpoint but to interact with clinical systems dynamically. An agent can request the patient's most recent hemoglobin then conditionally query the medication history for the relevant diabetic agents, pull the care gap data for that patient from the quality program registry, and then surface a synthesized clinical summary at the moment of the encounter, all through a standardized protocol layer without the physician opening multiple tabs or ports. That's not hypothetical. The architecture to do this exists now. The question is who builds the MCP servers, who governs the data access, and who is accountable when something goes wrong.

Athena's Big Bet: First Mover in the EHR Space

In August 2025, athenahealth announced what they described as an industry-first MCP server pilot on athenaOne platform APIs, framed as the technical foundation for what their CPO Paul Brient called “breaking down the walled gardens that have constrained independent practices for more than a decade.” CEO Bob Segert was characteristically direct about the strategic logic, explaining that the MCP server would allow both athena’s own customers and their network of over 500 API-connected partners to build their own agents with full access to the underlying data that those agents need.

Read that again, because it’s worth unpacking. Athena is not just building their own AI features on top of MCP. They are explicitly enabling third-party developers and partners to build agentic AI capabilities that tap into athenaOne data via the MCP layer. That is a platform bet, not just a feature bet. It’s the difference between building an app and building an app store. For a company that has historically competed heavily on its interoperability story and its open API ecosystem, this move makes strategic sense. Their existing marketplace of 500+ partners becomes the distribution network for the next generation of ambient, agentic, and decision-support tools. The MCP server becomes the connective tissue that makes those integrations dramatically cheaper to build and maintain.

The specific features athena announced alongside the MCP pilot fill in the product picture. Next Generation Document Services uses machine learning to process over a billion pages of faxes annually received by practices, automatically labeling clinical imaging, and administrative documents and extracting discrete data elements that can be trended and reported against for quality programs. Next Generation ChartSystems uses AI to reconcile and digest information arriving from national exchange networks, placing data directly in provider workflows rather than requiring manual review. Intelligent Summaries, which entered alpha testing at time of announcement, generate AI-powered overviews of diverse clinical data including social history and medication history to reduce the time clinicians spend pulling context before an encounter.

Assist, also in alpha, functions as an in-workflow AI assistant for physicians. On the ambient side, athena's integrations with Abridge, Suki AI, and iScribe AI cover the voice-to-text clinical documentation layer that has arguably been the fastest-adopted AI use case in ambulatory care to date.

The cloud-native architecture of athenaOne matters here in a way that is easy to underestimate. Because the platform was built on a single shared cloud instance rather than the on-premise or federated model that many legacy EHRs use, athenaOne deploys AI feature updates across their entire customer base essentially simultaneously. Epic and Oracle Health have enormous installed bases, but the heterogeneity of their on-premise deployments means AI features roll out slowly and unevenly. Athena can, in theory, go from pilot to full network deployment of an AI-enabled feature in weeks rather than quarters. For investors and founders evaluating the EHR market, that architectural advantage is real and material.

The Real Risk Surface: HIPAA, PHI, and the Confused Deputy

Here's where most MCP coverage in health tech gets politely hand-wavy. The product is genuinely exciting infrastructure, and the risks are genuinely serious, and both things are true at the same time.

The core security problem with MCP in a healthcare context comes from what security researchers call the "confused deputy" problem. An AI agent operating MCP acts on behalf of a user, but it may have access privileges that exceed any individual user's actual authorization. If an agent is tricked, by a prompt injection in a patient document, a maliciously crafted fax, or a subtly manipulated clinical note calling a high-privilege function it wasn't supposed to call, it executes that unauthorized action without any apparent malice or intent. In a regulated clinic environment, this is not a theoretical edge case. It's an attack vector that bad actors will eventually exploit, and one that security teams need to model before deployment.

The audit trail problem is related but distinct. MCP tool calls, in a vanilla implementation, may not be logged in enterprise-grade systems of record. If an

agent queries a LIMS system, modifies a clinical note, or pulls PHI from a payer source via MCP, and that action bypasses the standard user audit logs, you've lost traceability that HIPAA, 21 CFR Part 11, and standard BAA frameworks depend on. For any health tech company building on MCP, this means the compliance architecture can't be bolted on after the fact. It has to be designed into the MCP server layer from the start.

Data exfiltration risk is the third major concern. LLMs that have access to PHI via MCP can, in theory, summarize, synthesize, or transform that data and return it in obfuscated formats. Without output sanitization and context-aware filtering, this is a real HIPAA exposure. The business associate agreement question alone, specifically: who is the covered entity's BAA counterparty when an MCP server is sitting between a clinician's AI agent and an EHR's FHIR endpoint, has not been cleanly resolved across the industry as of this writing.

Several approaches to healthcare-specific MCP compliance are emerging. The Healthcare Model Context Protocol (HMCP) is a healthcare-specific profile of the MCP spec that includes FHIR U.S. Core alignment, terminology normalization against SNOMED, LOINC, and RxNorm, risk scoring to block unsafe requests in real time, and event-based audit trails that timestamp every agent interaction with user context, agent ID, and access purpose. Layered encryption and access control that separates PHI data zones from synthetic test data and agent logs is also part of the HMCP. Early adopters of HMCP-based implementations report integration cycles measured in days rather than months, which tracks with the broader MCP value proposition.

The practical implication for founders is that building an MCP-native health tech product without baking in HIPAA-grade access control, RBAC, OAuth2 with SMART on FHIR scoping, and a full audit logging stack is not an option in the regulated space. It's also, notably, a potential competitive moat. The teams that get the compliance architecture right early will be very hard to displace once they are embedded in a clinical workflow, because ripping out a BAA-covered, HIPAA-audited AI integration is expensive and operationally risky for health systems.

Where MCP Belongs in Healthcare (and Where It Doesn't)

The most valuable use cases for MCP in healthcare cluster around four areas, at least in the current generation of deployments.

Ambient clinical documentation is the most mature. Ambient scribes that use voice-to-text to capture patient-clinician dialogue, retrieve lab results and prior notes, generate FHIR MCP calls, and generate structured SOAP notes in real time are already in production at several health systems. The documentation reduction numbers that have been cited in pilots, some reporting roughly 40% reductions in after-hours documentation time, are consistent with the general trajectory of ambient AI in ambulatory care. Because the MCP layer handles the data retrieval, the ambient doesn't need to be pre-trained on a specific EHR's schema. It can dynamically pull context it needs for each encounter.

Prior authorization is the second high-value use case, and one with a regulatory tailwind that is worth paying attention to. CMS finalized rules in late 2024 that require payers to support FHIR-based prior authorization APIs starting in 2026. This creates a standard data pathway that an MCP-integrated agent can use to compile relevant ICD-10 codes, imaging reports, clinical notes, and policy language, submit the prior auth electronically, and track its status, replacing a process that currently consumes enormous amounts of clinical staff time. For independent ambulatory practices, which are athena's core customer segment, prior auth burden is consistently one of the top-cited operational pain points.

Clinical decision support is the third domain, and arguably the one with the highest ceiling and the longest timeline to full deployment. An MCP-native CDS agent can pull real-time labs, medication history, vitals, and care gap data to surface actionable clinical insights at the point of care, something that legacy CDS tools based on static rule engines have failed to do well for decades. The architectural shift matters because it allows the CDS logic to reason over the full patient context rather than firing off on incomplete data. The open-source MCP-FHIR framework published in 2025, running on the SMART Health IT sandbox with FHIR R4, demonstrated role-based clinical

summarization for clinicians, caregivers, and patients with genuinely different contexts and windows for each persona. That multi-persona capability is actually more interesting than it sounds, because payer AI agents, care coordinator tools, and patient-facing apps can all run on the same underlying data fabric with appropriately scoped access and controls.

Revenue cycle and administrative automation is the fourth bucket. Patient-facing assistants handling appointment scheduling, insurance verification, and bill payment queries are projected to save providers roughly 12 billion dollars annually in the US by 2027, according to projections circulating in the space. The MCP architecture makes those agents meaningfully more capable because they can access real patient data in real time rather than relying on generic scripts or requiring staff escalation for anything nontrivial.

Where MCP does not belong yet, or at least where it demands extreme caution, is in any workflow where autonomous AI action, rather than AI-assisted human decision making, could directly affect a clinical outcome. Medication ordering, diagnostic coding that drives treatment pathways, or any loop that writes back to the EHR without human review in the middle is not a safe MCP deployment in the current state of LLM reliability. The human-in-the-loop principle is not just a regulatory preference, it's an engineering requirement until the models prove themselves in specific clinical domains with real-world outcome data.

Investment Thesis: What This Means for Founders and Angels

The MCP-native health tech opportunity is real, but it's not evenly distributed across the stack. For angels and seed investors evaluating opportunities, here's how the landscape looks right now.

The infrastructure layer is largely taken. The core MCP spec is open-source and major AI labs are building MCP support natively into their model offerings. Healthcare-specific MCP server implementations, including HMCP-compliant frameworks, open-source FHIR MCP servers from companies like Momentum AI,

WSO2, and vendor implementations from players like Innovaccer, are proliferating quickly. The winners in infrastructure will be the companies that get deeply embedded as the compliance and governance layer, specifically the BAA-covered HIPAA-audited MCP host layer that enterprise health systems can actually deploy. That's a real business but it's also getting crowded fast.

The application layer, on the other hand, is wide open for domain-specific work. The ambient documentation space is crowded with well-funded players, Abridge, Suki, and others, so greenfield there is limited. But the intersection of MCP-enabled data access with domain-specific clinical workflows, think oncology decision support that synthesizes genomics data with real-time trial enrollment feeds, or value-based care population health tools that combine EHR data with social determinants and claims, is largely unbuilt. These are workflows that have historically been stymied by the cost of data integration. MCP dramatically lowers that cost. For a founder with deep clinical domain expertise, the ability to build an agentic tool that reads from an FHIR MCP endpoint on athenaOne, Oracle Health, or Epic's platform without building bespoke connectors is a meaningful change to the build vs. buy math.

The partnership and channel dynamics around athena's MCP announcement deserve particular attention. Athena has explicitly stated they want their 500-plus API-connected marketplace partners to build agents on the MCP layer. That is a structured distribution opportunity for the right startup. Getting into athena's partner ecosystem has historically required navigating their marketplace program meeting technical certification requirements. But for a company that builds a high value, MCP-native workflow tool for ambulatory practices, that channel is now explicitly open and officially encouraged at the CEO level. That's not a trivial commercial signal.

The regulatory environment is broadly supportive in ways that weren't true two years ago. The TEFCA implementation push, the FHIR prior auth mandates, the White House executive order on health data sharing, and the generally favorable posture from both the current FDA and ONC on AI in clinical workflows, all create a policy backdrop that reduces friction for MCP-native deployments. That doesn't mean compliance work is easy, it most definitely isn't, but the direction of regulatory t

is clearly toward more open, standardized data access, which is exactly what MCP enables.

For angels specifically, the risk profile of MCP-native health tech startups looks like this: the technology risk is lower than it was twelve months ago because the protocol is stable, the major EHR vendors are building toward it, and the FHIR data layer is increasingly available. The execution risk is where deals will be won or lost. Building a HIPAA-compliant, BAA-covered, audit-logged MCP implementation that a healthcare system's security team will actually approve takes real compliance depth. Hiring a healthcare attorney who understands AI governance, a security architect with regulated data experience, and clinical advisors who can validate that the workflow actually improves care delivery rather than adding complexity, those are the early hires that separate the companies that get deployed from the ones that get stuck in pilot purgatory.

The MCP moment in healthcare is real. The question isn't whether the protocol matters, it's whether the right founders with the right domain expertise and compliance architecture will get to scale before the EHR vendors, who now have the same protocol, build the features themselves. Athena's move makes that competition clock more legible. When a major EHR vendor opens their platform and says "bring your agents here," the window for independent startups to capture the most valuable workflow positions gets shorter with every quarter. The time to build is now, but building it right is not optional.



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